



STATE OF WEST VIRGINIA  
DEPARTMENT OF HEALTH AND HUMAN RESOURCES  
Bureau for Public Health  
Office of Emergency Medical Services

Bill J. Crouch  
Cabinet Secretary

Catherine C. Slemp, MD, MPH  
Commissioner & State Health Officer

**M E M O R A N D U M**

**DATE:** April 14, 2020

**TO:** West Virginia Emergency Medical Services (EMS) Agencies  
West Virginia EMS Field Providers  
West Virginia Educational Institutes  
West Virginia Medical Command Centers

*Vicki L. Hildreth*

**FROM:** Vicki L. Hildreth, BA, NREMT, Interim Director  
WV Office of Emergency Medical Services

**RE:** Thank You!

On behalf of WVOEMS, I wanted to take a moment to express our sincere gratitude to all West Virginia EMS providers. In the field, we use the phrase "EMS is a calling"; however, nothing has demonstrated this more clearly than the risks and sacrifices each of you are making amidst this pandemic.

WVOEMS thanks you for your service, sacrifice, and heart. You make the citizens of West Virginia and WVOEMS very proud! We will exit this pandemic a stronger EMS system as a result of your dedication.

Stay safe!

cc: Walt M. Ivey, Deputy Commissioner, Bureau for Public Health  
Michael R. Mills, DO, FACEP, State Medical Director, WV Office of EMS