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Using the Protocols

INITIAL TREATMENT / UNIVERSAL PATIENT CARE

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**West Virginia Office of Emergency Medical Services – Statewide Protocols**

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Preface

The first set of West Virginia EMS Statewide ALS protocols was a monumental event in the history of EMS in West Virginia. These protocols are the product of many years of discussion, collaboration, debate, revisions, and hard work on the part of a legion of dedicated professionals. They are evidence of the ongoing effort to continually improve emergency medical care in West Virginia.

Unified statewide protocols had been a dream of countless EMS providers, administrators, and medical directors for many years. The development of statewide protocols began in the mid-1990s with the early development of Statewide EMT-B and First Responder protocols. The experience and lessons learned from that project led to the realization that the same could be accomplished with ALS protocols as well.

Over the last thirty years, Emergency Medicine has matured as a specialty. This has led to fewer and fewer localized variations in standards of emergency care. From a patient care prospective, these more uniform standards should be applicable to EMS on a statewide basis. To be sure, many individual providers who work in different regions of the state have faced the challenge of learning several different protocols for the treatment of a patient with the same condition.

In the spring of 2000, building on the success of the Statewide EMT-B and First Responder Protocols, the State Critical Care Committee unanimously approved the concept to begin development of Statewide ALS protocols. Realizing the magnitude of this endeavor, the Regional Program Directors developed the early framework documents which combined the regional protocols into common state protocols. A list was developed and refined by the Medical Directors outlining the title to be used for each needed protocol.

In February 2001, a protocol work group composed of EMS representatives from every region of the state convened at Flatwoods for an intense two day session. During this session, participants were instructed to use all available resources to construct a set of draft Statewide ALS Protocols. They were mandated to put old regional differences aside and cooperatively write the best patient care protocol possible. This effort produced the first draft of 54 ALS Protocols. This first draft was circulated across the state and reviewed by numerous personnel. Over 1,000 corrections and comments were received and reviewed. These comments were condensed into 13 pages of specific issues requiring discussion, debate, and action by the State Critical Care Committee. With input from the Medical Directors and providers in their region, the Regional Medical Directors discussed and debated these issues. The ultimate goal was consistent quality patient care and consensus was reached and the second draft was completed. Further refinement led to approval of the final version by the State Critical Care Committee in October and December of 2001. The West Virginia EMS Statewide EMS Protocols went into effect on February 15, 2002.

This was the beginning of unified protocols for EMS care in West Virginia and has led to additional protocols and modifications. The most recent revision began in December 2013. Forty-six representatives from the EMS community met in Flatwoods, WV. Five subcommittees were formed to review and update Trauma, Medical, Pediatric, Cardiac and Children with Special Needs protocols. The members were instructed to review and make changes, remove outdated material, or review and approve. Several meetings occurred during the first seven months of 2014. Protocols were developed and compiled into a new format. These revisions were submitted to the Regional Medical Directors and Medical Policy and Care Committee in July 2014. Multiple minor corrections were made over the following six months.

EMS personnel who use these protocols on a daily basis are encouraged to provide suggestions for improvement and feedback through their Agency Medical Director to their Regional Medical Director.

These protocols are a critical part of our quest to provide the citizens and visitors of the State of West Virginia the finest emergency medical care in the country.

Michael Mills, D.O., FACEP
West Virginia State EMS Medical Director
December 2014
Acknowledgments

Lt. D. J. Weller
City of Martinsburg Fire Department
Chief Paul Bragg

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| Chris Burge | Darlene Scott |
| Pete Formato | Dave Shields |
This project would not be possible without the dedication and excellent work of Lt. D. J. Weller. Special thanks for the City of Martinsburg Fire Department, Chief Paul Bragg, RESA (Regional Education Service Agency) and all of the EMS Professionals who volunteered their time and expertise.

Document Support:

Lt. D. J. Weller  
City of Martinsburg Fire Department  
RESA

Special thanks to all the EMS personnel who contributed their comments during the development of these protocols.
The West Virginia EMS Statewide Protocols are designed to enable EMS personnel to provide a wide variety of treatments to many types of patients. Understanding the organization and terminology of the protocols is important and will vastly improve the usability by the EMS provider.

Protocol Layout:

The following information is found at the top each protocol page contained in boxes:

- WVOEMS logo
- Type of Protocol
- Protocol Number
- Title of Protocol

Example:

**Paramedic Treatment Protocol**

**4101**

SEVERE EXTERNAL BLEEDING

The following information is found at the bottom each protocol page contained in boxes:

- Version Number
- Date
- West Virginia Office of Emergency Medical Services - Statewide Protocols
- Number of pages within protocol

Example:

Version 1
01/01/2015

West Virginia Office of Emergency Medical Services – Statewide Protocols

Protocol Numbering System:

Each Protocol is assigned a four (4) digit number. The first digit represents the level of care of the provider using the protocol. The second digit specifies the category of care. The last two digits indicate the specific protocol number.
Example:

Chest Pain Protocol 4202

4 - Level of Care = Paramedic
2 - Category of Care = Cardiac
02 - Specific Protocol Number = Chest Pain

Classifications of Levels of Care: (first digit)

1000 - CCT-RN
2000 - CCT-Paramedic
3000 - C3-IFT (Interfacility Transport Paramedic)
4000 - Paramedic
5000 - Open
6000 - EMT

Note: 7, 8 and 9 thousand series are used as follows:
7000 - BLS Procedural Protocols
8000 - ALS Procedural Protocols
9000 - Special Operational Policies and Protocols

Category of Care: (second digit)

4100 - Trauma
4200 - Cardiac
4300 - Respiratory
4400 - Pediatrics
4500 - Environmental
4600 - Medical
4700 - Special Healthcare Needs
4800 - Open
4900 - Special Treatment Protocols

Initial Treatment / Universal Patient Care:

The Initial Treatment / Universal Patient Care protocol is the first protocol within these guidelines. It is to be used universally on all patients as a starting point for assessment and treatment prior to moving on to a specific protocol. This protocol is designed to establish support at the beginning of patient care while identifying specific signs and symptoms that will direct the EMS provider to a more complaint specific protocol.
Special Shading and Icons:

The following shaded boxes with icons indicate that specific contact is required with Medical Command (red telephone) or the Medical Command Physician (physician) in order to perform specific treatments.

Examples:

Treatment requires consultation with medical command

Treatment requires consultation or direct contact with Medical Command Physician

Special Pediatric Notes:

For the purposes of these protocols, any patient under the age of 12 years will be considered a pediatric patient. Certain patients who are larger or smaller than the norms for their age may require modification of treatment. Providers should consult with Medical Command as needed in making this determination.
INITIAL TREATMENT / UNIVERSAL PATIENT CARE

- Initial Treatment / Universal Patient Care protocol is designed to guide the EMS provider in the initial and ongoing approach to assessment and management of medical and trauma patients.

- The patient examination should focus on rapid assessment and interventions. On-scene management of high priority patients should be limited to stabilization of life-threatening problems. Other procedures should always be performed while en route to the hospital or a landing zone.

- The goal for on-scene time should not exceed ten minutes for high priority trauma and medical patients. Shorter scene times are desirable for high priority patients. Rescue efforts for patients that are entrapped or have access/egress problems should be coordinated to minimize scene time.

- Medical Command should be notified as soon as possible when applicable to prepare the receiving hospital for the patient.

- At any time a provider is uncertain of how to best manage a patient, on-line Medical Command must be contacted for instruction.

- Rarely are emergent transports (red lights and sirens) required once the patient has been evaluated and treated. It is important that the attendant in charge (AIC) carefully evaluate the risks and benefits of an emergency transport to the hospital. The time saved transporting in an emergent mode is frequently very short. Furthermore, the time saved is unlikely to affect patient outcome. Ultimately, the mode of transportation decision is the responsibility of the AIC.

A. SCENE SIZE-UP

1. Take appropriate standard precautions. Put on personal protective equipment as appropriate, including gloves, eye protection mask and gown.

2. Assess scene safety.

3. Assess mechanism of injury and/or nature of illness.
   a. Medical – determine nature of the illness from the patient, family, or bystanders. Why EMS was activated?
   b. Trauma – determine the mechanism of injury from the patient, family, or bystanders, and inspection of the scene.

4. Determine total number of patients. Initiate a mass casualty plan if necessary and initiate triage.

5. Summon additional resources as necessary to manage the incident. Additional resources include, but are not limited to: fire, rescue, advanced life support, law enforcement, utilities.
B. PRIMARY SURVEY

1. Form a general impression of the patient. Consider appearance, work of breathing, and circulation to skin. If a life-threatening condition is found, treat immediately.

2. Pediatric Patients may experience respiratory distress as a result of many different causes. A general impression should be established utilizing the Pediatric Assessment Triangle (PAT). Appearance, work of breathing, and circulation. (Appendix C)

3. Determine the Mechanism of Injury (MOI) or Nature of Illness (NOI)

4. Assess patient's mental status (maintain spinal immobilization if required)
   a. Assess using GLASGOW COMA SCALE. (Appendix E)
   b. If the victim is unresponsive with no breathing or abnormal breathing (ie only gasping), see Cardiac Arrest Protocol 4205 / 6205.
   c. Perform a Blood Glucose Reading on all patients exhibiting altered mental status

   a. For a complete airway obstruction, see AIRWAY MANAGEMENT protocol 4901 / 6901

6. Assess the patient’s breathing.
   a. If respirations are inadequate, ventilate with 100% oxygen.
   b. If spontaneous respirations are adequate:
      i. Severe Distress – Administer Oxygen with a non-rebreather mask at 15 L/minute.
      
      ii. Mild to Moderate Distress – Administer Oxygen with a nasal cannula at 2 to 6 L/minute to maintain SpO2 at 94 to 99 %.
      
      iii. Do not use nasal cannula in infants and small children. Blow-by oxygen or mask to keep SpO2 at 94 - 99 %.

7. Assess the patient’s circulation.
   a. Assess pulses at appropriate pulse points.
   b. Control major bleeding.
c. Check perfusion by evaluating skin color, temperature, and moisture.

d. Acquire 12 lead ECG and transmit if applicable.

e. ALS providers – Establish IV/IO access and apply cardiac monitor if applicable.

8. **Expose** patient.

9. Identify the priority of the patient based on assessment findings.

10. Expedite transport for high priority patients

C. **SECONDARY SURVEY**

1. Obtain vital signs, including:
   a. Respirations
   b. Pulse
   c. Blood pressure
   d. Skin color, temperature, and condition

2. Obtain chief complaint.

3. Obtain history of present illness and past medical history

4. Conduct a physical examination (head-to-toe assessment) or focused exam

D. Perform Ongoing Exam and assess interventions.

E. Consider Patient Comfort Protocol 4902.

**NOTE:** Assessment Mnemonics can be found in Appendix D.
If Severe External Bleeding
Apply Direct Pressure to site while maintaining ABC’s

Bleeding Controlled?

YES

Extremity?

YES

Apply appropriate pressure dressing, monitor for continued hemostasis and transport to appropriate facility

Consider Pain Management Protocol

NO

NO

Apply commercial tourniquet proximal to bleeding site and tighten until bleeding stops

Consider a second tourniquet (if available and bleeding is brisk).

• Apply Hemostatic agent (if available).
• Apply pressure dressing. Do not remove once applied

Bleeding Controlled?

YES

NO

Open Chest or Abdominal Wound?

YES

Continue direct pressure.
Transport as soon as possible to appropriate facility

NO

NO

Ensure pressure is applied directly to site of bleeding

West Virginia Office of Emergency Medical Services – Statewide Protocols
A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Spinal Immobilization is indicated in patients who exposed to a mechanism that could cause spinal injury. Follow the immobilization criteria below:

- **Neurological Exam:**
  - Deficit? Paralysis or paresthesia to any extremity?
  - **YES** → Immobilize
  - **NO** → Next step

- **Altered Mental Status?**
  - YES → Immobilize
  - NO → Next step

- **Chemical Impairment?**
  - YES → Immobilize
  - NO → Next step

- **Distracting Injury?**
  - Any painful stimuli that may distract the patient from the pain of a C-Spine injury?
  - YES → Immobilize
  - NO → Next step

- **Spinal Pain or point tenderness over the spinal process?**
  - YES → Immobilize
  - NO → Next step

- **Neck Movement:**
  - Pain when rotating neck 45 degrees to the left and to the right?
  - YES → Immobilize
  - NO → Spinal Immobilization NOT required
A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Identify risk of spinal column and spinal cord injury/injuries.

C. Assure adequate airway.

D. Prevent and/or reduce further spinal column or spinal cord injury through application of appropriate evidenced-based immobilization.

E. Presentation:
   1. Mechanism of injury consistent with potential for spinal injury.
   2. Cervical pain or tenderness.
   3. Numbness or paraesthesias below the injury.
   4. Paralysis below the site of injury.
   5. Signs and symptoms of neurogenic shock.

F. Assess the patient for any mechanism that could cause cervical spine injury, to include any of the following:
   1. History of loss of consciousness or unconscious.
   2. Disoriented or altered LOC with GCS < 15.
   3. Suspected use of drugs or alcohol.
   5. Focal neurologic deficit.
   6. A painful and/or distracting injury that could mask cervical pain or injury.
   7. Patient is unable to communicate due to a language barrier.
   8. Patient is unable to appropriately respond to above questions.
G. If any of the above criteria are met, apply manual c-spine stabilization and, if it does not cause increased agitation or pain, apply a properly fitted cervical collar.

H. If no high-risk criteria are present, assess for presence of low risk criteria:

1. Low risk mechanism:
   a. Low energy mechanism.
   b. Simple rear-end collision without airbag deployment.
   c. Glass rule: Age 16 - 65 year old, front seat occupant correctly wearing seatbelt without damage to any of the glass in the occupant compartment.

2. NEXUS Criteria:
   a. No neurologic signs.
   b. No midline tenderness.
   c. No distracting injury.
   d. No intoxication causing GCS < 15.
   e. No altered level of consciousness.

I. Extrication of a patient to a stretcher:

1. If patient does not meet criteria for c-spine immobilization and has no other injury, including thoracic or lumbar injury, that would preclude standing or ambulating, patient may self-extricate with assistance to a waiting stretcher.

2. Patient(s) who are on the ground with c-collar applied, have altered mental status with GCS < 15, have neurologic signs of injury, and patient(s) unable to stand from a sitting position should be positioned and immobilized to a long spine board or scoop stretcher for extrication to the stretcher.

Note: Patients with paralysis of upper extremities, lower extremities, and chest wall muscles may be using abdominal muscles to breathe and may require assistance with ventilation.
Twenty-five percent of all motor vehicle deaths are due to thoracic trauma. Rapid recognition and immediate treatment of chest injuries can prove to be life-saving.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Perform the following, if indicated:
   1. Stabilize flail segment of chest.
   2. Seal any open chest wounds by taping three (3) sides with an occlusive dressing.
   3. Stabilize any impaled objects.
   4. If signs of a tension pneumothorax are present, (absent breath sounds and SBP < 90 mm Hg in adults or SBP < 80 mm Hg in children) and patient has altered mental status, then perform Chest Decompression Protocol 5804 on affected side. Contact MCP immediately. Remember that tracheal deviation is a late sign.

C. Transport immediately.

D. Notify Medical Command.

E. Treat cardiac dysrhythmias per appropriate cardiac protocol.

Note:

1. Chest pain after trauma could be a sign of significant injury and not cardiac chest pain. Nitroglycerin should not be used without MCP order.

2. If tension pneumothorax develops in a patient with a sealed sucking chest wound, attempt to resolve by releasing air from the seal prior to decompressing chest.

3. Chest decompression is only indicated for a true tension pneumothorax with the signs listed above. It is not appropriate to needle decompress a simple pneumothorax. If the patient is awake and talking; do not perform a chest decompression unless by direct MCP order.
Prehospital care is directed toward rapid stabilization and transport to an appropriate medical facility for definitive surgical intervention and treatment.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Treatment:

C. Penetrating trauma:
   1. Stabilize impaled objects with bulky dressings.
   2. Control external bleeding.
   3. Search and locate exit wounds, when applicable.

D. Eviscerating trauma:
   1. Cover eviscerations with moist, sterile dressings.
   2. Apply occlusive bandage over dressings.

E. Blunt trauma:
   1. Recognize and reassess.
   2. Rapid transport.
   3. If patient is in shock, perform Shock Protocol 5108.

4. Contact Medical Command.
Isolated musculoskeletal and extremity injuries are rarely a first priority. Pelvic injuries are high risk for serious internal bleeding. Total or partial amputations require special treatment procedures.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Treatment:

1. Treat all painful, swollen, or deformed areas as fractures.

2. Determine patient priority status:
   a. Stable patients - splint before transporting.
   b. Unstable patients - immobilize completely on long spine board - load and go.

3. Use bandaging, dressing, and splinting device(s) appropriate to the injury.


5. If pelvic injury: stabilize, monitor closely, and perform Shock Protocol 5108, if indicated.

6. Total or partial amputations:
   a. Wrap severed part in sterile gauze slightly dampened with normal saline and place in sealed container (waterproof bag) immersed in ice water.

   b. In consultation with Medical Command, determine best mode of transport and most appropriate destination.

7. Contact Medical Command and transport to closest appropriate facility.
The goal of pre-hospital treatment of head injuries is to prevent further neurological deterioration until definitive care can be provided. This is best done by maintaining an adequate airway, oxygenation, prevention, and treatment of hypotension combined with smooth, rapid transport to an appropriate facility with minimal on-scene time.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Maintain airway as indicated by Airway Management Protocol 5901 with the following special considerations in patients requiring assisted ventilation:

1. If signs of impending Central Nervous System herniation (increasing BP, bradycardia, decreasing GCS, dilation of one pupil, paralysis, and decerebrate or decorticate posturing) are present, then ventilate 12 - 20 breaths per minute to maintain end tidal CO2 at 30 mm/Hg.

2. If no signs of CNS herniation, ventilate 10 - 12 breaths per minute to maintain end tidal CO2 at 35 - 40 mm/Hg.

C. Transport and continue treatment en route. Consider ALS backup or aeromedical evacuation without delaying transport and meet en route.

D. Contact Medical Command

E. Elevate head of bed 30° above horizontal if patient is not hypotensive.

F. Perform and document neurological status checks every five (5) minutes.

G. If patient is confused or unconscious, consider checking serum glucose treat as indicated in Diabetic Protocol 5604. DO NOT delay treatment or transport to check serum glucose but this should be done as soon as possible.

H. If patient develops seizure activity, refer to Seizure Protocol 5603.

I. Monitor airway, vital signs, and level of consciousness repeatedly at scene and during transport, status changes are important.

Note:

1. When head injury patients deteriorate, first check for proper airway, adequate oxygenation, and adequate blood pressure.

2. Avoid hypoxemia and hypotension.
HYPOPERFUSION / SHOCK

Shock, or hypoperfusion, is decreased effective circulation causing inadequate delivery of oxygen to tissues. Signs of early (compensated) shock include tachycardia, poor skin color, cool/dry skin, and delayed capillary refill. Systolic blood pressure is normal in early shock. In late (decompensated) shock, perfusion is profoundly affected. Signs include low blood pressure, tachypnea, cool/clammy skin, agitation, and altered mental status.

A. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

B. Categories of Shock:
   1. Hypovolemic
   2. Distributive
   3. Cardiogenic

C. Determine most likely cause of shock:
   1. Hypovolemic (loss of fluid) is **most common**. Usually from bleeding or vomiting and diarrhea.
   2. Distributive (loss of vascular tone) is usually from sepsis (infection). Other causes include anaphylaxis, toxic chemicals, or spinal cord injury.
   3. Cardiogenic (heart pump failure) - most common cause in adults is acute MI or CHF. Is rare in children.

D. If hypovolemic shock is suspected (most common):
   1. Monitor vital signs, ECG, and pulse oximeter.
   2. Expedite transport.
   3. As soon as possible, and without delaying transport, establish two (2) IV lines of normal saline with as large a catheter as possible up to a 14 gauge.
   4. If systolic blood pressure < 90 or patient has other signs and symptoms of shock such as tachycardia, delayed capillary refill, cool/clammy skin, or altered mental status, then administer 20 ml/kg normal saline IV up to a maximum of 2 liters and reassess.
HYPOPERFUSION / SHOCK

5. If on reassessment blood pressure is still < 90 or other signs and symptoms of shock are still present, then contact Medical Command and reconsider causes.

E. If still felt to be hypovolemic shock:
   1. Repeat 20 ml/kg normal saline IV per order of MCP.
   2. Continue treatment per MCP orders.

F. If blood pressure is > 90 systolic and patient has no other signs or symptoms of shock, administer 100 ml/hour normal saline IV and continue to monitor patient.

G. If distributive shock is suspected:
   1. If anaphylaxis or allergic reaction, refer to Allergic Reaction / Anaphylaxis Protocol 5501.
   2. Initial treatment same as hypovolemic shock above.

H. If cardiogenic shock is suspected:
   1. Immediate transport.
   2. Establish IV normal saline and administer fluid bolus of 250 ml assessing for signs of fluid overload.
   3. Reassess appearance, vital signs, and signs and symptoms of shock.
   4. If there is no rhythm disturbance and patient remains poorly perfused after the initial fluid bolus:
      a. Contact Medical Command and consider repeat 250 ml fluid bolus per MCP order.

Note: Patients with distributive shock from infection may also have hypovolemia from vomiting, diarrhea, and poor fluid intake.
Patients who are found in full cardiac arrest as a result of trauma have an essentially zero chance of survival. If on the arrival of EMS personnel the patient has any signs of life (pulse or respirations), rapid transportation and treatment offer the only hope for survival. Trauma patients who have a witnessed cardiac arrest require rapid treatment and transportation. Early recognition of tension pneumothorax and immediate treatment can prove life-saving.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. If patient is found pulseless and apneic, contact MCP directly for consultation on not beginning resuscitation. Follow Death in the Field Protocol 9101.

C. If patient has any pulse or respirations or has arrest witnessed by EMS personnel, begin CPR with C-spine protection.

D. Establish and secure airway according to Airway Management Protocol 5901.

E. If intubated and unable to ventilate due to increased airway pressures, reconfirm proper ET placement and perform bilateral chest decompression.

F. As soon as possible and without delaying transport, establish two (2) IV lines of normal saline with as large a catheter as possible up to a 14 gauge and administer 20 ml/kg normal saline IV up to 2 liters and reassess.

G. Full immobilization.

H. On scene time should be < 5 minutes, if possible.

I. If patient is entrapped, consider Cease-Efforts Protocol 9102 per direct MCP order.

J. Consult MCP for further treatment orders.
Burns can be caused by direct thermal injury, exposure to caustic chemicals, and contact with electrical sources. Factors to be considered when treating burn patients include the nature of the burn, whether the patient was in an enclosed space, the source of the burn, the patient’s history, the duration of the contact, and the temperature of the thermal agent. Always protect providers from exposures to hazardous materials. NEVER ATTEMPT TO REMOVE PATIENT FROM AN IMMEDIATELY DANGEROUS TO LIFE AND HEALTH (IDLH) ENVIRONMENT UNLESS TRAINED, CERTIFIED, AND PROPERLY EQUIPPED. NEVER PLACE YOURSELF OR YOUR CREW IN DANGER. Decontamination, if necessary, should be done by appropriate certified personnel.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Stop the burning process:
   1. **Thermal burns**: Irrigate the burned area with tepid water (sterile, if possible) to cool skin. DO NOT attempt to wipe off semisolids (grease, tar, wax, etc.). DO NOT apply ice. Dry the body when the burn area is ≥ 10% BSA to prevent hypothermia.
   2. **Dry chemical burns**: Brush off dry powder and irrigate with copious amounts of tepid water (sterile, if possible) for 20 minutes. Continue en route to the hospital.
   3. **Liquid chemical burns**: Irrigate the burned area with copious amounts of tepid water (sterile, if possible) for 20 minutes. Continue en route to the hospital.

C. If signs of respiratory involvement are present, such as facial burns, singed face or nasal hairs, swollen, sooty, or reddened mucous membranes, or patient was in a confined space and/or unconscious, assume inhalation injury and treat per Inhalation Injury Protocol 5304.

D. Remove clothing from around burned area, but DO NOT remove/peel off skin or tissue. Remove and secure all jewelry and tight fitting clothing.

E. Assess the extent of the burn using the Rule of Nines and the degree of burn severity.

F. **Minor Burns**:
   1. Cover with clean dressing.
2. Consider application of cool/moist compress.


G. Major Burns:

1. Cover with clean dry dressing.
4. In consult with medical command, establish transport mode (ground vs. air) considering transport to burn center.

H. Thermal Burns:

1. Cool water immersion of minor localized burns may be effective if accomplished in the first few minutes after a burn.
2. Cover extensive partial and full thickness burns with a dry, sterile dressing. Keep the patient warm and treat per Shock / Hypoperfusion Protocol 5108.
3. Use soft, non-adherent dressings between areas of full thickness burns, such as between the fingers and toes, to prevent adhesion.
4. Be cautious and conservative when administering fluids to the burn patient with inhalation injury.

I. Electrical Injuries:

1. Assure scene safety and notify appropriate agencies to mitigate the hazard.
2. Commonly occurring with electrical injuries are long bone fractures, cardiac dysrhythmias, and neurological deficits. Victims of lightning strikes may be in cardiac arrest, but frequently can be resuscitated quickly after intubation and assisted ventilations.
3. Assess for multiple entrance and exit wounds.
4. Cover wounds with clean dressings as required.
5. Perform 12 lead ECG and continual monitoring for possible cardiac disturbances. Electrical current may induce dysrhythmia’s such as bradycardia’s, tachycardia’s, ventricular fibrillation, and asystole.

6. In consultation with Medical Command, establish mode (ground vs. air) and destination of transport, including consideration of transport to a burn center.

J. Chemical Burns:

1. Attempt to identify substance from labels, data sheets, or other personnel on-scene, but **DO NOT** delay treatment or transport during this process.

2. Request additional resources, as needed (ERG, Haz Mat Team, etc.).

3. Contact Medical Command with the nature of the substance. Medical Command shall notify WV Poison Control for further information as required.

4. Avoid self-contamination by using protective clothing and gloves.

5. Decontaminate grossly by removal of excess chemical.

6. Common chemicals that cause burns:

   a. **Phenol** is a gelatinous caustic used as an industrial cleaner. It is difficult to remove because it is insoluble in water. Use alcohol, which may be found in areas where Phenol is regularly used, to dissolve the product. Follow removal with irrigation using large volumes of cool water.

   b. **Dry Lime** is a strong corrosive that reacts with water. It produces heat and subsequent chemical and thermal injuries. Brush dry lime off the patient gently, but as completely as possible. Then rinse the contaminated area with large volumes of cool to cold water.

   c. **Sodium** is an unstable metal that reacts destructively with many substances, including human tissue and water. Decontaminate the patient quickly with gentle brushing.

   d. **Riot Control Agents** (Mace, Pepper Spray, etc.) cause intense irritation of the eyes, mucous membranes, and respiratory tract. Treatment is supportive and most patients recover in 10 - 20 minutes of exposure to fresh air. If necessary, irrigate the patient’s eyes with Normal...
Saline if you suspect the agent remains in the eyes.

e. **Hydrofluoric Acid** is a common corrosive that reacts with water. It produces heat and subsequent chemical and thermal injuries resulting in extreme pain to the affected areas. Cover the wound and avoid contact with water.

7. Flush with large amounts of water. Precaution: Certain substances such as heavy metals may cause further burning if flushed with water. If in doubt about flushing, contact Medical Command. If eyes are involved, flush for at least 20 minutes.

<table>
<thead>
<tr>
<th>Minor Burns Criteria</th>
<th>Major Burns Criteria</th>
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<tbody>
<tr>
<td>1. Superficial and partial thickness: Adult &lt;18%, Child &lt;9%</td>
<td>1. Superficial and partial thickness: Adult &gt;18%, Child &gt;9%</td>
</tr>
<tr>
<td>2. Full thickness &lt;2%</td>
<td>2. Full thickness &gt;2%</td>
</tr>
<tr>
<td>3. Does not meet major burn criteria 3 thru 6</td>
<td>3. Partial or full thickness of: face, neck, hands, feet, genitalia</td>
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<td></td>
<td>4. Suspected or positive airway involvement</td>
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<td></td>
<td>5. Electrical burns</td>
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<tr>
<td></td>
<td>6. Circumferential burns or associated injuries</td>
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</table>

[Diagram of burn percentages]
A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Penetrating trauma to globe:
1. Observe for bleeding and leakage of iris material or clear fluid.
2. Do not palpate globe or apply any pressure to the eye.
3. Shield injured eye and patch the non-injured eye.
4. Stabilize impaled objects in place.
5. Avoid unnecessary movement. Advise patient not to cough, sneeze, or move.

C. Ultraviolet light exposure (i.e., arc welder or sun lamp burns):
1. Symptoms may be delayed 3 - 10 hours after exposure.
2. Place cool compresses lightly over both eye lids.

D. Sudden, painless loss of vision:
1. May be due to central retinal artery occlusion, stroke, or other embolic event.
2. Administer oxygen 2 – 6 LPM via nasal cannula.
3. Transport supine.

E. Foreign Bodies in the eye that require irrigation:
1. Administer Tetracaine (optional), 2 drops per eye being irrigated.
2. Attached saline bag to IV tubing.
3. Turn patients head injured eye down and flush continuously throughout transport.

NOTE: Tetracaine is a single use medication. Repeated doses will predispose the cornea to ulceration and destruction of the superficial layer of the cornea.

F. Transport and continue treatment en route.

G. Contact Medical Command for further treatment options.
A. Indications for this protocol include one or more of the following:

1. Most patients complaining of substernal chest pain, pressure, or discomfort unrelated to an injury or other readily identifiable cause.
2. History of previous ACS / AMI with recurrence of similar symptoms.
3. Any patient with a history of cardiac problems who experiences lightheadedness or syncope.
4. Patients of any age with suspected cocaine abuse and chest pain.
5. Diabetic, female, and/or elderly patients with atypical chest discomfort or other symptoms associated with ACS / AMI in the absence of pain.

B. Perform Initial Treatment / Universal Patient Care Protocol. Assessment should be directed toward identifying ACS / AMI vs. identifying a non-cardiac cause of the symptom(s).

C. If patient has no history of a true allergy to aspirin and has no signs of active bleeding (i.e., bleeding gums, bloody or tarry stools, etc.), administer 4 (four) 81 mg chewable Aspirin orally (324 mg total). Note: May be administered prior to obtaining 12 lead ECG and/or establishment of IV access.

D. Obtain 12 lead ECG, unless it significantly delays treatment or transport. Transmission of 12 lead ECG or interpretation should be sent to the receiving facility or Medical Command. Pre-treatment 12 lead ECG preferred.

1. If 12 lead ECG indicates STEMI or presumably new LBBB, transport patient to nearest facility capable of emergency PCI if this transport can be accomplished in < 30 minutes. If transport time to a facility with these capabilities will be > 30 minutes, consider transport options in the following order. All transport destinations should be directed by consultation with Medical Command.

   a. Aeromedical transport to PCI capable facility, if available.
   b. Transport to closest facility with fibrinolytic capability.
   c. Transport to closest facility capable of providing stabilizing care and expeditious transfer to facility with PCI.
2. If 12 lead ECG indicates signs of ischemia, possible NSTEMI, or is normal/non-diagnostic, transport to closest facility capable of providing stabilizing care and transfer to facility with PCI, if indicated.

3. If patient has a BP < 90 **DO NOT** administer nitroglycerin.
   
   a. If 12 lead ECG indicates Inferior Wall AMI as indicated by ST Segment elevation in two or more of leads II, III or aVF, a 12 lead ECG should be obtained using right chest leads (V4R at a minimum). If right chest leads show ST Segment elevation, **DO NOT** administer sublingual Nitroglycerin. Follow Right Ventricular Infarct Protocol 5213.

4. If 12 lead ECG indicates PVC's evaluate for underlying causes. Consult Medical Command Physician for treatment options.

5. If blood pressure is > 90 mm/hg systolic and patient has **not** taken Sildenafil (Viagra®) or Vardenafil (Levitra®) within last 24 hours or Tadalafil (Cialis®) within the last 72 hours:
   
   a. Administer Nitroglycerin 0.4 mg SL. Note: May be administered prior to establishment of IV access.
   
   b. Repeat Nitroglycerin 0.4 mg SL every 3 - 5 minutes to a maximum of three (3) doses unless pain is relieved.
   
   c. If blood pressure falls below 90 systolic or decreases more than 30 mm/Hg below patient's normal baseline blood pressure, then discontinue dosing and consult Medical Command Physician to discuss further treatment.
   
   d. If blood pressure < 90 systolic and/or patient is experiencing severe bradycardia or tachycardia, treat according to appropriate protocol. Further treatment *per MCP orders*. If patient has taken Sildenafil (Viagra®) or Vardenafil (Levitra®) within last 24 hours, or Tadalafil (Cialis®) within the last 72 hours, nitroglycerin should only be given *by Medical Command Physician order*. 
E. If chest pain persists:

1. Administer **Morphine Sulfate** 2 mg slow IV
   - Use caution if hypotensive and/or bradycardic. Consider use of **Fentanyl (Sublimaze®)**.
   - If systolic BP drops below 90 mm/Hg during administration of **Morphine Sulfate**, discontinue analgesic administration and administer IV fluid bolus 250 mL Normal Saline and contact Medical Command.

   **-OR-**

   Administer **Fentanyl (Sublimaze®)** 1 microgram/kilogram – up to 100 micrograms max single dose, slow IV.

2. If discomfort persists, **consult Medical Command Physician** to discuss further treatment with nitroglycerin, additional Morphine Sulfate, or Fentanyl. Monitor blood pressure and respiratory effort.

F. Treat dysrhythmias according to specific protocols.

G. If transport time permits, complete AHA Fibrinolytic Checklist. (Appendix A)
An elevated blood pressure reading in emergency patients is not uncommon and usually is not by itself an emergency. The goals of pre-hospital treatment should be focused on the following: prevent a neurologic or cardiovascular catastrophe, rapidly identify those patients who are in a hypertensive crisis and the body system(s) affected or potentially affected, and control symptomatic elevated blood pressure in certain situations. **This protocol is only applicable to patients with hypertensive crisis without signs and symptoms of stroke.** Specific problems such as chest pain, pulmonary edema, and preeclampsia/eclampsia should be treated per appropriate protocols. Drug therapy shall be considered in careful consultation with the Medical Command Physician.

A. Perform **Initial Treatment / Universal Patient Care Protocol**

B. **Systolic BP > 240 mm/Hg and/or Diastolic BP > 120 mm/Hg** taken manually and repeated in opposing arms.

Patient may exhibit one or more of the following symptoms:

1. Chest pain
2. Seizures
3. Focal motor deficits
4. Changes in mental status
5. Decreased or blurred vision
6. Shortness of breath
7. Headache

C. Cardiovascular problems such as angina, acute CHF, and aortic dissection may also be the presenting symptoms. Patients with suspected cocaine overdose or alcohol withdrawal may exhibit similar symptoms.

**Note:** **HYPERTENSION IS ALSO A NEUROPROTECTIVE REFLEX IN THE SETTING OF TRAUMATIC BRAIN INJURY OR INCREASED INTRACRANIAL PRESSURE. GREAT CAUTION MUST BE EXERCISED IN ADMINISTERING ANTI-HYPERTENSIVE AGENTS.**
D. Specific symptoms such as chest pain, CHF, etc. should be treated per appropriate protocol.

E. Treatment goal: reduce MAP by 10 - 15% of initial value. **DO NOT** reduce BP to normal range (i.e. 120 / 80) as it may lead to a decrease in cerebral perfusion.

<table>
<thead>
<tr>
<th>Nitroglycerin (second line medication)</th>
<th>Morphine Sulfate (third line medication)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.4 mg SL every 3 - 5 minutes.</td>
<td>2 - 10 mg IVP or IM</td>
</tr>
<tr>
<td>Repeat if BP remains &gt; 200/120 mm/Hg and symptoms remain (max. dose 1.2 mg).</td>
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</tbody>
</table>

Measure blood pressure manually every five (5) minutes. If two (2) successive readings have a systolic > 240 or a diastolic >120 mmHg, consider intervention **if symptomatic per MCP order**.

- **OR-**
Follow Initial Treatment Protocol

VT / VF

Shock Max Joules per Manufacturer Guidelines

CPR 2 Min
Obtain IV / IO Access

Rhythm Shockable?

SHOCK

CPR 2 Min
Epinephrine 1 mg repeated every 3 - 5 min. Consider Advanced Airway: ET or Supraglottic and Capnography

Rhythm Shockable?

SHOCK

CPR 2 Min
Amiodarone 300 mg and treat reversible causes; consider 150 mg dose if no conversion in 3 - 5 min. May substitute Lidocaine 1.0 – 1.5 mg/kg IV/IO repeated at 0.5 – 0.75 mg/kg IV/IO at 5 - 10 min. intervals to a max dose of 3 mg/kg.

Asystole / PEA

CPR 2 Min
Obtain IV / IO Access
Epinephrine 1 mg repeated every 3 - 5 min. Consider Advanced Airway: ET or Supraglottic and Capnography

Rhythm Shockable?

CPR 2 Min
Treat Reversible Causes

Rhythm Shockable?

If no ROSC – Go to B
If ROSC – Proceed to ROSC Protocol 5214

Contact Medical Command for additional post cardiac arrest treatment

Assess for Reversible Causes

- Hypoxia
- Hydrogen Ion
- Hypothermia
- Hypovolemia
- Hypo/Hyperkalemia
- Hypoglycemia
- Toxins
- Tension Pneumothorax
- Cardiac Tamponade
- Thrombus (cardiac)
- Thrombus (pulmonary)
- Trauma

(Optional) Sodium Bicarbonate 50 mEq may be administered per MCP order.
ADULT TACHYCARDIA

Heart Rate > 150 bpm and one of the following:
BP < 90 mm/Hg or Altered Level of Consciousness

- Immediate Synchronized Cardioversion
  100 J or equivalent biphasic. If no conversion then repeat with 200 J, 300 J, 360 J
  Check for conversion after each shock
  If no conversion then prepare for expedited transport
  Perform Initial Treatment Protocol

- Contact Medical Command Physician
  Consider other treatment:
  • Consider Adenosine only if ECG QRS is regular and monomorphic.
  • Consider antiarrhythmic infusion per Medical Command Physician

Is QRS Narrow (< 0.12 sec) or Wide (≥ 0.12 sec)

- NARROW
  Supraventricular Tachycardia
  Requires MCP Order
  Valsalva/Vagal maneuvers
  Adenosine 6 mg IV push
  • If no conversion in 1 - 2 min then Adenosine 12 mg IVP
  • If conversion then support and transport

- WIDE
  Wide Complex Tachycardia
  If 12 lead ECG shows waveform Monomorphic and Regular then consider:
  Adenosine 6 mg rapid IV push; follow with NS flush. Second dose 12 mg if required.
  Consider antiarrhythmic:
  Amiodarone -150 mg IV over 10 minutes. Repeat 150 mg if Ventricular Tachycardia recurs
  -OR-
  Lidocaine - 0.5 to 0.75 mg/kg every 5 - 10 minutes with maximum total dose of 3 mg/kg

  If patient loses pulse then go to Adult Cardiac Arrest Protocol 5205 Consult Medical Command

If rhythm changes to wide QRS, then follow Wide Complex Tachycardia algorithm
ACT Treatment Protocol

SYMPTOMATIC BRADYCARDIA

Adult Bradycardia (with pulse)

- Perform Initial Treatment Protocol
- Oxygen (if Hypoxic)
- ECG Monitor
- Monitor BP and Sp02
- Obtain IV / IO Access
- Perform 12 lead ECG

Is Bradycardia associated with signs of poor perfusion:
- Hypotension
- Acutely Altered Mental Status
- Signs of Shock
- Chest Discomfort
- Acute Heart Failure
- Ischemic or abnormal ECG findings

Heart Rate < 50

YES

Closely monitor and observe for possible deterioration during transport

NO

Identify and Treat Underlying causes for all patients

Increase Heart Rate With:

- **Atropine** 0.5 mg IV. May repeat every 3 - 5 minutes up to a maximum dose 3 mg; Atropine administration should not delay implementation of external pacing for patients.

- **Transcutaneous Pacer**: If Atropine is ineffective, patient with poor perfusion, or high degree AV Block. *(consider pre-medication with Midazolam (Versed®) 2 mg for TCP)*

- **Fentanyl (Sublimaze®)** 1 microgram/kilogram - up to 100 micrograms max single dose, slow IV.

Consider:

Apply transcutaneous pacer pads to patients presenting in AV Block
A. Perform **Initial Treatment / Universal Patient Care Protocol**

B. Indication for this protocol is any patient with signs of an Inferior Wall ST Elevation Myocardial Infarction (STEMI) with concurrent ST elevation in right chest lead V4R.

**Note:** Administration of sublingual nitroglycerin is **CONTRAINDICATED** in this situation.

C. Administer oxygen by appropriate route to maintain SpO2 at 94 to 99%.

D. If patient has no history of a true allergy to aspirin and has no signs of active bleeding (i.e., bleeding gums, bloody or tarry stools, etc.), then administer 4 (four) 81 mg chewable Aspirin orally (324 mg total). Aspirin may be administered prior to establishing IV.

E. Establish two (2) IV lines, preferably 18 gauge or larger, of normal saline.

F. If chest pain persists:

1. Administer **Morphine Sulfate** 2 mg slow IV.
   - Use caution if hypotensive and/or bradycardic. Consider use of **Fentanyl (Sublimaze®)**.
   - If systolic BP drops below 90 mm/Hg during administration of **Morphine Sulfate**, discontinue analgesic administration and administer IV fluid bolus 250 mL Normal Saline and contact Medical Command.

   **-OR-**

   Administer **Fentanyl (Sublimaze®)** 1 microgram/kilogram – up to 100 micrograms max single dose, slow IV.

2. If discomfort persists, **Contact Medical Command Physician** to discuss further treatment. Monitor blood pressure and respiratory effort.

G. Monitor blood pressure carefully. If systolic BP falls below 90 mm/Hg, discontinue pain medications and treat hypotension per **Shock Protocol 5108**

H. Treat dysrhythmias according to specific protocols.

I. If transport time permits, complete AHA Fibrinolytic Checklist (Appendix A).
RETURN OF SPONTANEOUS CIRCULATION (ROSC)

This protocol should be followed for all adult cardiac arrests with ROSC. If it is unknown whether the arrest is traumatic or medical, continue with this protocol.

A. Follow Initial Treatment / Universal Patient Care Protocol

B. If ventilation assistance is required, ventilate at 10 - 12 breaths per minute. Do not hyperventilate.
   1. Avoid excessive ventilation. Start at 10 - 12 breaths/minute. If capnography available: Titrate to target ETCO2 of 35 - 40 mm/Hg.
      a. Titrate oxygen to minimum necessary to achieve SpO2 at 94 - 99 %.
      b. Start with 100% oxygen during the CPR phase.

C. Consider Advance Airway: ET or Supraglottic

D. Reassess patient. If patient becomes pulseless, begin CPR and follow Cardiac Arrest Protocol 5205.

E. Continue to monitor ABC’s.

F. Follow Initial Treatment / Universal Patient Care Protocol

G. Start an IV / IO NS KVO if not already performed.

H. Treat hypotension (SBP < 90 mm/Hg) with an IV/IO fluid bolus consistent with Hypoperfusion / Shock Protocol 5108.

I. Perform 12 lead ECG. If STEMI, follow STEMI guidelines.

J. Consider treatable causes. (H’s and T’s)

<table>
<thead>
<tr>
<th>Assess for Reversible Causes</th>
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<tbody>
<tr>
<td>Hypoxia</td>
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<tr>
<td>Hydrogen Ion</td>
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<tr>
<td>Hypothermia</td>
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<tr>
<td>Hypovolemia</td>
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<tr>
<td>Hypo/Hyperkalemia</td>
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<tr>
<td>Hypoglycemia</td>
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<tr>
<td>Toxins</td>
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<tr>
<td>Tension Pneumothorax</td>
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<tr>
<td>Cardiac Tamponade</td>
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<tr>
<td>Thrombus (cardiac)</td>
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<tr>
<td>Thrombus (pulmonary)</td>
</tr>
<tr>
<td>Trauma</td>
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</tbody>
</table>

K. If ventilation assistance is required with an advanced airway in place and quantitative
waveform capnography *(if available)*; target ETCO2 is 35 - 40 mm/Hg.

L. Transport to a facility capable of Percutaneous Coronary Intervention (PCI) and/or therapeutic hypothermia in consultation with Medical Command.

M. If patient remains unresponsive after ROSC, consider cooling the patient with 250 ml Normal Saline 4 degrees Centigrade *(optional equipment if available)*; cold packs to axilla, groin, neck, etc.

N. Consider the administration of *Amiodarone* Infusion or *Lidocaine* infusion if the patient was resuscitated following an episode of VF/VT and is without profound bradycardia or high-grade heart block (2nd degree Type II or 3rd degree or idioventricular rhythm) *per MCP Order*.  
**Note:** *Continue using the anti-arrhythmic medication that was administered during resuscitation.*

O. If hypotension persists after 250 ml IV / IO fluid bolus, administer Dopamine 5 – 20 micrograms/kg/min *per MCP Order*. 
Bronchospasm may be the manifestation of several disease processes, most commonly asthma, chronic bronchitis, and emphysema (COPD). Physical examination reveals wheezing and prolonged expiratory phase of breathing. Respiratory Distress is categorized as follows:

- **Minimal Distress**: A slight increase in work of breathing with no wheezing or stridor evident.
- **Moderate Distress**: A considerable increase in work of breathing with wheezing and/or abnormal breath sounds evident.
- **Severe Distress**: Extreme work of breathing (retractions) with a decreased LOC.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. If heart rate < 130 for adults or < 150 pediatrics:

1. Administer Albuterol 2.5 mg combined with Ipratropium Bromide (Atrovent®) 0.5 mg (Combi-Vent / Duo-Neb) with oxygen 8 - 10 LPM. If Ipratropium Bromide (Atrovent®) is contraindicated or the patient is a pediatric, administer Albuterol only.

2. Reassess vital signs and lung sounds.

3. If distress is unrelieved and patient appears severe:
   a. Expedite transport.
   b. Administer a second dose of Albuterol 2.5 mg combined with Ipratropium Bromide (Atrovent®) 0.5 mg (Combi-Vent / Duo-Neb) with oxygen 8 - 10 LPM per Medical Command. If Ipratropium Bromide (Atrovent®) is contraindicated or the patient is a pediatric, administer Albuterol only.
   c. If distress continues and patient is < 35 years of age and has no history of cardiac disease or hypertension, consider administration of Epinephrine 0.3 mg IM per MCP order.

4. If distress is relieved:
   a. Monitor vital signs and transport.
   b. Notify Medical Command.
C. If heart rate > 130 for adults and > 150 pediatrics:

1. Confirm that patient's tachycardia appears to be from respiratory distress and not from other causes.

2. If patient is < 35 and has no cardiac history:
   a. Proceed with treatment as in “B” above.
   b. Monitor patient's symptoms and vital signs very closely.
   c. If any signs of increasing chest pain or cardiac symptoms develop, stop nebulizer, and treat per appropriate protocol.
   d. **Contact Medical Command** for further treatment options.

3. If patient shows no improvement, consider use of CPAP or aggressive airway management.
Patients experiencing pulmonary edema will have rales or crackles on lung exam and JVD and/or peripheral edema and/or frothy sputum. Rales can also be heard in patients with lung infections who are not in pulmonary edema and furosemide is not appropriate treatment for these patients. Patients in severe pulmonary edema may benefit from assistance with positive pressure ventilation.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

NOTE: If patient has taken Sildenafil (Viagra®) or Vardenafil (Levitra®) within last 24 hours, or Tadalafil (Cialis®) within the last 72 hours, treat per D - K of this protocol.

B. If patient has rales along with JVD and initial blood pressure is > 180 systolic; administer Nitroglycerine 0.4 mg every 3 – 5 minutes up to a total of three (3) doses or 1.2 mg.

C. Obtain a manual BP between doses of Nitroglycerine.

D. If patient DOES NOT take Furosemide (Lasix®) and diastolic BP remains > 100; administer Furosemide 40 mg IV/IO.

E. If patient DOES take Furosemide (Lasix®) and diastolic BP remains > 100; administer Furosemide 80 mg IV/IO.

F. If patient is in severe respiratory distress, consider CPAP if available per CPAP Protocol 5803.

G. If wheezing is present, administer Albuterol 2.5 mg combined with Ipratropium Bromide (Atrovent®) 0.5 mg (Combi-Vent / Duo-Neb) with oxygen 8 - 10 LPM. If Ipratropium Bromide (Atrovent®) is contraindicated or the patient is a pediatric, administer Albuterol only.

H. May repeat Albuterol 2.5 mg combined with Ipratropium Bromide (Atrovent®) 0.5 mg (Combi-Vent / Duo-Neb) per order of Medical Command. If Ipratropium Bromide (Atrovent®) is contraindicated or the patient is a pediatric, administer Albuterol only.

I. Transport with further orders per MCP.

J. If blood pressure < 90 systolic and patient has rales and JVD:

1. Expedite transport and monitor vital signs closely.
2. Contact Medical Command for further orders per MCP.

K. If blood pressure is < 90 systolic, refer to Shock Protocol 5108.
Inhalation injury may be caused by toxins or thermal burns. In either case, the patient should be removed from the environment. **NEVER ATTEMPT TO REMOVE PATIENT FROM AN IMMEDIATELY DANGEROUS TO LIFE AND HEALTH (IDLH) ENVIRONMENT UNLESS TRAINED, CERTIFIED, AND PROPERLY EQUIPPED. NEVER PLACE YOURSELF OR YOUR CREW IN DANGER.** Decontamination, if necessary, should be done by appropriate certified personnel.

Note: Obtain **Data Sheets** for inhalant and/or refer to **DOT Emergency Response Guide** for direction. Contact **Medical Command** which may consult with WV Poison Control Center.

A. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

B. Specific history and physical exam:
   1. Type and amount of toxin, if known.
   2. Duration of exposure.
   3. History of loss of consciousness.
   4. If thermal injury, assess nares and oropharynx for singeing and soot.
   5. Assess lung sounds; if wheezing, refer to **Bronchospasm Protocol 5302**.
   6. If burns are present, treat per **Burn Protocol 5110**.

C. Transport.

D. Notify **Medical Command**.
A. Conscious Patient:

1. Able to talk or cough:
   a. Reassure victim and encourage coughing.
   b. Oxygen 15 LPM non-rebreather mask.

2. Unable to talk or cough, or weak ineffective cough:
   a. Deliver repeated abdominal thrusts until obstruction relieved or victim becomes unconscious. For patients < 1 year of age, do alternating 5 back blows and 5 chest thrusts.
   b. Chest thrusts are preferred on advanced pregnancy and marked obesity.
   c. Transport immediately and notify Medical Command.

B. Unconscious:

1. Open airway and attempt ventilation.
2. Reposition airway, if necessary, and attempt ventilation.
3. Begin CPR starting with compressions.
4. Finger sweep for foreign body if visible. **DO NOT perform finger sweep on patients < 8 years of age.**
5. Repeat steps 1 - 5 above.
6. If still obstructed, visualize with laryngoscope, remove obstruction with Magill forceps.
7. If unsuccessful, transport immediately. Repeat steps 1 - 5 en route.
8. Consider protocol 5901 for further airway management.

9. **Contact Medical Command.**
The initial procedures needed to assess and manage pediatric medical patients are similar. Primary cardiac problems are rare in children. Pediatric patients may experience respiratory distress as a result of many different causes.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.


2. Hands on physical assessment using Pediatric ABCDE’s. Airway, breathing, circulation, disability, and exposure.

3. Do Not use nasal cannula in infants and small children. Use blow-by oxygen or mask to keep SPO2 at 94 - 99 %.

4. Perform focused history, more detailed physical exam, and ongoing assessment at the appropriate time before or during transport.

B. Provide immediate resuscitation, as needed, and immediately make transport decision.

C. Do Not use a combitube in patients < 70 lbs. or < 5 feet tall.
Shock, or hypoperfusion, is decreased effective circulation causing inadequate delivery of oxygen to tissues. Signs of early (compensated) shock include tachycardia, poor skin color, cool/dry skin, and delayed capillary refill. Systolic blood pressure is normal in early shock. In late (decompensated) shock, perfusion is profoundly affected. Signs include low blood pressure, tachypnea, cool/clammy skin, agitation, and altered mental status.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Shock is categorized as:

1. Hypovolemic
2. Distributive
3. Cardiogenic

C. Determine the most likely cause of shock.

1. Hypovolemic (loss of fluid) is most common. Usually from bleeding or vomiting and diarrhea.
2. Distributive (loss of vascular tone) is usually from sepsis (infection). Other causes include anaphylaxis, toxic chemicals, or spinal cord injury.
3. Cardiogenic (heart pump failure) is rare in children. Most common cause is congenital heart disease.

D. If hypovolemic shock is suspected:

1. If associated with trauma, refer to Pediatric Trauma Assessment Protocol 5408.
2. If history of vomiting and/or diarrhea and normal vital signs and minimal evidence of dehydration, such as decreased tearing and dry mucous membranes, then transport and monitor vital signs.
3. If dehydrated with signs of early shock such as tachycardia and cool/dry skin and delayed capillary refill:
   a. Begin transport.
b. Establish IV normal saline and administer 20 ml/kg bolus.

c. Continue fluids **per order of Medical Command**.

4. If signs of late (decompensated) shock such as low blood pressure, tachypnea, cool/clammy skin, agitation, and altered mental status:

a. Make one (1) attempt on-scene to establish IV/IO normal saline and administer 20 ml/kg bolus.

**NOTE:** IO requires **MCP order**

b. Transport.

c. If still evidence of shock, repeat 20 ml/kg normal saline bolus up to two (2) times for a maximum total of 60 ml/kg.

d. **Contact Medical Command** for further fluid management orders.

E. If distributive shock is suspected:

1. If anaphylaxis or allergic reaction, refer to **Allergic Reaction/Anaphylaxis Protocol 5501**.

2. Initial treatment same as hypovolemic shock above.

3. If hypotension, markedly increased heart rate, and mental status changes persist after administration of three 20 ml/kg normal saline boluses:

a. Reassess that shock is distributive and not from untreated hypovolemia.

b. **Contact Medical Command**

F. If cardiogenic shock is suspected:

1. Immediate transport.

2. Establish IV normal saline and administer fluid bolus of 10 ml/kg assessing for signs of fluid overload.

3. Reassess appearance, vital signs, and work of breathing.

4. If there is no rhythm disturbance and patient remains poorly perfused after
the initial fluid bolus:

a. Contact Medical Command

Note: Patients with distributive shock from infection may also have hypovolemia from vomiting, diarrhea, and poor fluid intake.
A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Protect patient from injury and place on left side.

C. Obtain history to help determine origin of seizure:
   1. Refer to appropriate protocol
   2. History of seizures in the past and is patient taking anti-seizure medications.

D. If child is actively seizing:
   1. Protect airway, DO NOT attempt intubation during convulsion.
   2. Calm caregiver’s fears.
   3. Obtain key information and prepare for transport.
   4. If patient has been given prescription for Diastat and is still seizing, administer Diastat per rectum at prescribed dose per MCP Order.

5. Quickly assess serum glucose and attempt to establish IV normal saline KVO or saline lock.

6. If glucose level is < 60 mg/dl or cannot be determined:
   a. Patient 1 month of age or younger – If blood glucose is < 60 mg/dl, administer 5.0–10.0 ml/kg Dextrose 10% IV/IO (D10 is prepared by mixing 40 ml of NS with 10 ml of D50W).

   NOTE: IO placement requires MCP order

   b. Patient older than 1 month but younger than 2 years old – If blood glucose is < 60 mg/dl, administer 2 - 4 ml/kg of D25 IV/IO; (D25 is prepared by mixing 25 ml NS with 25 ml D50W).

   c. Patient 2 years of age or older – If blood glucose is < 60 mg/dl, administer D50W 1–2 ml/kg IV/IO. Maximum dose is 25 grams.

7. If no IV administer Glucagon 1 mg IM per Medical Command.
8. Expedite transport and contact Medical Command.

9. If seizure lasts longer than five (5) minutes or two (2) or more episodes of seizure activity occur between which the patient does not regain consciousness:
   a. Administer Midazolam (Versed®) IV/IO/IM 0.1 mg/kg per MCP order.
   b. If no IV access is available, administer Midazolam (Versed®) 0.2 mg/kg intranasal (IN) via atomizer per MCP order.

10. If seizure continues, further treatment as ordered by Medical Command.

E. If child is Not actively seizing:
   1. Monitor vital signs closely and be alert for recurrence of seizure.
   2. Transport.
   3. Perform remaining assessment, as indicated.
   4. Notify Medical Command.

Note: If child is administered their personal prescription of Diastat by EMS, the child must be transported to the hospital for further evaluation.
Pediatric patients require the same skills and techniques as adult patients; however, unless you are calm and professional, the emotional reaction of the patient and others on the scene may become more intense. **Use extreme tact and professionalism. Do not let emotions or prejudices interfere with appropriate patient care.**

A. Assure that scene is safe for both rescuers and patient.

B. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

C. Provide appropriate emergency medical treatment for all injuries found (refer to appropriate trauma protocols).

D. Obtain history from all available sources including child, parent/caregiver, and other witnesses.

E. **Alleged sexual abuse:**
   1. Discourage patient from going to bathroom.
   2. Don’t allow patient to change clothes or wash.
   3. Give nothing by mouth.

F. **Transport.**

G. **Contact Medical Command.**

H. **Upon arrival at the hospital, inform the receiving medical personnel of your findings and/or suspicions. Document the call carefully and thoroughly. Use the telephone to relay pertinent information to Medical Command.**

**Note:** Current WV law sets forth that as mandated reporters of child abuse and neglect, EMS providers are required to report the circumstances of child abuse/neglect or cause a report to be made to the WV Department of Health and Human Resources (WVDHHR) within 48 hours after suspecting abuse. Additionally, they are required to report the circumstances to the person in charge of the receiving institution or a designated person thereof. That person is then required to make the report or cause a report to be made. While EMS providers may report the circumstances to WVDHHR themselves, they must always make a report to the person in charge of the receiving institution, or a designated person thereof, who then has a statutory duty to report.
Sudden Infant Death Syndrome (SIDS) is the unexpected, sudden death of a seemingly normal, healthy infant that occurs during sleep with no physical evidence of disease or injury.

A. Begin resuscitation immediately unless rigor mortis, severe lividity, or tissue breakdown is evident. If any doubt, resuscitate. Refer to Pediatric Emergencies Cardiac Arrest Protocol 5406.

B. Note the position and condition of the victim and the surroundings.

C. Use extreme tact and professionalism. Do not let emotions or prejudices interfere with carrying out appropriate patient care or family support.
   1. Do not make judgments concerning the situation.
   2. Do not add to the parent’s sense of guilt or helplessness.
   3. Remember, people react differently to stressful situations.

D. If resuscitation is begun:
   1. Transport immediately.
   2. Continue treatment en route per appropriate protocol.
   3. Contact Medical Command for further orders.

E. If resuscitation has not begun:
   1. Contact Medical Command immediately for confirmation of decision not to begin efforts by direct MCP order and follow Death in the Field Protocol 9101.
Cardiac arrest in infants and children is rarely a primary event. It is usually a result of deterioration of respiratory function resulting in decreased cardiac function. Cardiac arrest can be prevented if the symptoms of respiratory failure and/or shock are recognized and quickly treated.

A. Ventricular Fibrillation/Pulseless V-tach:

1. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.
   a. Immediate defibrillation in witnessed arrest.
   b. IO placement requires MCP Order.
   c. Administer Epinephrine 1:10,000, 0.01 mg/kg IV/IO every 3 - 5 minutes (tracheal tube 0.1 mg/kg, 1:1000) per MCP Order.
   d. Confirm effectiveness of CPR during resuscitative effort.

2. Defibrillate at 2 joules/kg.

3. If no conversion after two (2) minutes of CPR:
   a. Defibrillate at 4 joules/kg and repeat two (2) minutes of CPR.
   b. If no conversion, defibrillate again at 4 joules/kg.
   c. If no conversion, establish airway and IV/IO access and administer Epinephrine (1:10,000) 0.01 mg/kg IV/IO, or Epinephrine (1:1000) 0.1 mg/kg down ET tube.
   d. If no conversion, within 30 - 60 seconds defibrillate at 4 joules/kg.
   e. If no conversion, continue Epinephrine every 3 - 5 minutes and administer Lidocaine 1 mg/kg IV/IO or Amiodarone 5 mg/kg IV/IO.
   f. If no conversion, defibrillate again at 4 joules/kg.
   g. If no conversion, repeat Lidocaine 1 mg/kg IV/IO or Amiodarone 5 mg/kg IV/IO.
   h. If no conversion, defibrillate at 4 joules/kg.
i. If no conversion, continue to alternate drug therapy with defibrillation and contact Medical Command.

j. Transport.

4. If conversion occurs:
   a. Follow ROSC Protocol 5214.
   b. Notify Medical Command and transport.

B. Asystole:
   1. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.
   2. Confirm true asystole:
      a. Check lead and cable connections.
      b. Check monitor power is “on” and gain is “up.”
      c. Verify asystole in at least two (2) leads.
   3. Administer Epinephrine (1:10,000) 0.01 mg/kg IV/IO, or Epinephrine (1:1000) 0.1 mg/kg down ET tube. Repeat every 3 - 5 minutes.
   4. Notify Medical Command and transport.
   5. Search for and treat reversible causes.
   6. Further treatment as ordered by MCP.
   7. If conversion occurs:
      a. Follow ROSC Protocol 5214.
      b. Notify Medical Command and transport.

C. PEA (Pulseless Electrical Activity):
   1. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.
2. Review potentially reversible causes.

3. Administer **Epinephrine** (1:10,000) 0.01 mg/kg IV/IO, or **Epinephrine** (1:1000) 0.1 mg/kg down ET tube. Repeat every 3 to 5 minutes.

4. Notify **Medical Command** and transport.

5. If conversion occurs:
   a. Follow **ROSC Protocol 5214**.
   b. Further treatment as **ordered by MCP**.
Cardiac dysrhythmias are rare in children. Bradycardia is almost always caused by hypoxia and is frequently a pre-arrest situation. Tachycardia may be SVT, VT, or sinus tachycardia. Tachycardia may be from hypoxia or pain, however, children may tolerate heart rates >200 without immediate serious consequences. Carefully assess the patient, and if they are essentially asymptomatic, then expedite transport and monitor closely.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Bradycardia (Heart Rate < 60): usually due to hypoxia. Always look for potentially reversible causes. Aggressively manage the airway.

1. If no pulse, treat per Cardiac Arrest Protocol 5406.

2. If pulse present but patient is hemodynamically unstable with low blood pressure, poor perfusion, and decreased level of consciousness:
   a. Reassess airway and assist ventilations.
   b. Contact Medical Command and administer Epinephrine (1:10,000) 0.01 mg/kg IV/IO, or Epinephrine (1:1000) 0.1 mg/kg down ET tube per MCP order. Repeat every 3 to 5 minutes per MCP order.
   c. If ordered by MCP, administer Atropine 0.02 mg/kg IV/IO, or ET. Minimum dose: 0.1 mg. Maximum single dose: 0.5 mg for child; 1.0 mg for adolescent.

3. If child is essentially asymptomatic, monitor closely and expedite transport. Continually reassess airway and oxygenation.

C. Narrow Complex with rate > 220 (probably SVT), with a pulse and no evidence of hemodynamic instability, shock, or decreased level of consciousness.

1. Vagal maneuvers.

2. If no conversion, administer Adenosine 0.1 mg/kg IV/IO followed by immediate 20 ml flush of normal saline per order of MCP. Maximum first dose of 6 mg.

3. If no conversion, may double and repeat dose once per order of MCP. Maximum second dose of 12 mg.
D. Narrow complex with rate > 220 (probably SVT), with low blood pressure and other signs and symptoms of shock including decreased level of consciousness.

1. If vascular access is in place and Adenosine can be given within 90 seconds, then treat as in “C2 and C3” above per order of MCP.

2. If no conversion and still in shock, then synchronized cardioversion at 0.5 - 1.0 joules/kg per order of MCP.

3. If no conversion and still in shock, then synchronized cardioversion at 2.0 joules/kg per order of MCP.

E. Wide complex with rate > 150 (probably VT).

1. If conscious, administer Lidocaine 1mg/kg IV/IO or Amiodarone 5 mg/kg over 20 – 60 minutes, per order of MCP.

2. If unconscious with signs of shock, deliver synchronized cardioversion as outlined in “D2 and D3” above per order of MCP.
In the trauma patient, time is critical. Only initial assessment and treatment of life-threatening injuries should be performed on scene. For severely injured patients, after appropriate airway management, “load and go” is more appropriate.

If dispatch information gives the responding ambulance reason to suspect the possibility of a significant accident situation (multiple vehicles, etc.), alert **Medical Command** prior to arrival at scene and consider aeromedical standby.

A. Scene evaluation:
   1. Note potential hazard to rescuers and patient.
   2. Identify number of patients and organize triage operations, if needed.
   3. Observe patient position and surroundings.
   4. Consider need for aeromedical evacuation.

B. Consider mechanism of injury:
   1. Cause, precipitating factors, and weapons used.
   2. Trajectories and forces involved to patient.
   3. For vehicular trauma: condition of vehicle, windshield, steering wheel, compartment intrusion, car seat, type and use of seatbelts. Specific description of mechanism (i.e. auto vs pole, rollover, auto vs pedestrian, etc.).
   4. Helmet use?

C. Patient assessment:
   1. Determine responsiveness.
      a. Establish and maintain airway.
      b. Maintain C-spine.
   2. Breathing:
      a. If adequate, oxygen 15 LPM non-rebreather mask to maintain SpO2 at 94 - 99 %.
b. If inadequate, ventilate with 100% oxygen and perform **Airway Management Protocol 5901**, as indicated.

3. Circulation:
   a. Control bleeding.
   b. Assess perfusion status.

4. Neurological status:
   a. Determine level of consciousness using AVPU or GCS.
   b. Check pupils.

5. Limit on-scene time. Unless unusual circumstances, the goal should be:
   a. Not trapped: 10 minutes or less.
   b. Entrapped: within 5 minutes of extrication.

6. **In consultation with Medical Command**, establish mode (ground vs. air) and destination of transport.

D. Treatment:

1. Immobilize patient on long spine board or as indicated in **Spinal Trauma Protocol 5103**.

**Note:** All multiple trauma patients are considered to have a significantly distracting, painful injury. Infants and toddlers with minor injuries or no apparent injury may be left in child safety seats and immobilized, provided the seat is undamaged. Pediatric patients 10 – 40 lbs, not in a viable car seat, shall be transported utilizing an approved method of securing the child.

2. Transport.

3. Monitor vital signs, obtain ECG, and monitor pulse oximeter.

4. If child has significant injuries or mechanism for significant injury, establish at least one IV line of normal saline with as large a catheter as possible up to a 14 gauge.
a. If any signs of shock such as tachycardia, tachypnea, cool/clammy skin, or low blood pressure, or high suspicion of major blood loss, administer 20 ml/kg normal saline IV bolus and refer to Pediatric Shock Protocol 5402.

b. If patient has no signs or symptoms of shock, maintain normal saline IV at KVO.

5. Prevent heat loss.

6. Consider nasogastric tube placement if patient is intubated and has no facial trauma.

7. Refer to Pain Management Protocol 5902, if indicated.

8. Notify Medical Command.
Fever is defined as a measured temperature of 100.4°F (38°C) or greater. Fever is a sign of infection rather than a problem itself. Body temperature < 105°F is not harmful in and of itself. Emergency management of the febrile child involves an assessment to determine if any associated problems are present which require emergent treatment.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. If child appears acutely ill, do not delay transport to check temperature. Transport and treat associated problems per appropriate protocol.

C. Check temperature. If temperature is > 102°F:
   1. Facilitate passive cooling by removing excess clothing and blankets.
   2. If child has not been given Acetaminophen in the last four (4) hours, administer Acetaminophen at 15 mg/kg with the assistance of the parent or legal guardian to calm child.

D. If child has temperature > 105°F:
   3. Treat as in “C” above and also facilitate active cooling by applying wet towels with tepid water to trunk and head.
   4. Do not submerge in water or use ice or rubbing alcohol.

E. Notify Medical Command.

F. Transport.
NEWBORN INFANT CARE

A. Temperature Control: Whether infant is full term or premature, avoid “cold stress”.
   1. Dry quickly.
   2. Keep the infant as warm as possible.
   3. Turn ambulance heater on high to reduce radiant heat loss.
   4. Cover head and body with dry blankets.
   5. Maintain axillary temperature at 97° F. Check temperature every 15 minutes.

B. Airway and Breathing:
   1. Position, supine with head in sniffing position, gently suction mouth, then nose with bulb syringe. If copious secretions are noted, place infant on his/her side with neck slightly extended, continue intermittent suctioning.
   2. Assess breathing rate (normal 30 - 60 per minute):
      a. If adequate respirations, proceed to circulation.
      b. If inadequate respirations, cyanosis, or gasping/grunting respirations, apply 100% oxygen via non-rebreather mask at 15 LPM held firmly on infant’s face. If no response/improvement after 5 - 10 seconds, begin positive pressure ventilations by bag valve mask with supplemental oxygen at rate of 40 - 60 per minute.
      c. If prolonged ventilation by bag valve mask is needed, consider intubation.

C. Circulation:
   1. If heart rate within normal ranges (normal heart rate > 100 bpm at apical or umbilical sites), assess skin color, continue treatment, and transport as in “D” below.
   2. If heart rate is < 100 per minute, apply 100% oxygen by positive pressure ventilation with bag valve mask and ventilate at 40 - 60 per minute.
   3. Reassess after 30 seconds.
4. If no improvement and heart rate remains 80 - 100 per minute, continue ventilation.

**NOTE:** Neonates with heart rates < 80 bpm are in eminent danger of cardiac arrest.

5. CPR should be started if the heart rate drops below 60 or persists between 60 and 80 beats per minute despite adequate ventilation with 100% oxygen ventilation by bag valve mask.

6. Treat per Pediatric Dysrhythmias Protocol 5407 or Pediatric Cardiac Arrest Protocol 5406 as required.

7. Notify Medical Command.

D. Transportation:

1. Ensure infant remains warm.

2. Maintain airway and oxygenation.

3. Transport.

E. APGAR Score

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<th>THE APGAR SCORE</th>
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<td>Element</td>
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<td>Appearance</td>
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<td>(Muscle tone)</td>
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<td>Respiratory effort</td>
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**TOTAL SCORE =**
Diabetic patients may have various complaints and are at risk for a multitude of medical problems. Diabetic patients may also become ill from hyperglycemia which may lead to diabetic ketoacidosis.

A. Perform Initial Treatment / Universal Patient Care Protocol.

B. Assess level of consciousness and blood glucose level by glucometer.

C. Draw blood sample (if available).

D. Treatment:

1. **Patient 1 month of age or younger** – If blood glucose is < 60 mg/dl, administer 5 ml/kg Dextrose 10% IV/IO (D10 is prepared by mixing 40 ml of NS with 10 ml of D50W).

   NOTE: IO placement requires MCP order

2. **Patient older than 1 month but younger than 2 years old** – If blood glucose is < 60 mg/dl, administer 2 ml/kg of D25 IV/IO; (D25 is prepared by mixing 25 ml NS with 25 ml D50W).

3. **Patient 2 years of age or older** – If blood glucose is < 60 mg/dl, administer D50W 1 ml/kg IV/IO. Maximum dose is 25 grams.

4. If no IV is available, administer Glucagon 1 mg per MCP order.

E. Hyperglycemia:

   a. If blood glucose is > 300 mg/dl and patient has signs and symptoms of diabetic ketoacidosis such as Kussmal respirations, acetone smell on breath, and/or history of not taking insulin administer 20 mg/kg bolus of Normal Saline; may repeat once if glucose remains > 300 mg/dl.

   b. After each bolus reassess patient for signs of fluid overload.

F. Reassess mental status and blood glucose level.

G. If blood glucose level remains < 60 mg/dl or > 300 mg/dl with associated signs and symptoms, contact Medical Command for additional treatment.
Anaphylaxis is an acute allergic reaction characterized by varying degrees of respiratory distress, hypotension, wheezing, hives, non-traumatic edema, and tachycardia. It may be precipitated by a bite or sting or from exposure to certain drugs or allergens. Respiratory Distress is categorized as follows:

- **Minimal Distress**: A slight increase in work of breathing with no wheezing or stridor evident.
- **Moderate Distress**: A considerable increase in work of breathing with wheezing and/or abnormal breath sounds evident.
- **Severe Distress**: Extreme work of breathing (retractions) with a decreased LOC.

A. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

B. If reaction is secondary to a sting, remove injection mechanism, if present.

C. If patient is in mild distress with hives or itching but no or minimal respiratory distress (i.e. no wheezing or stridor):

1. Immediately administer **Epinephrine**, 1:1000:
   - a. 0.3 mg IM for patients > 30 kg
   - b. 0.15 mg IM for patients < 30 kg

2. Reassess for improvement or worsening of reaction.

3. Transport and notify **Medical Command**.

D. If patient is in moderate distress with severe hives and/or moderate respiratory distress (i.e. wheezing):

1. Immediately administer **Epinephrine**, 1:1000:
   - a. 0.3 mg IM for patients > 30 kg
   - b. 0.15 mg IM for patients < 30 kg

2. Expedite transport if not already in transport.

4. If patient still wheezing, administer **Albuterol** 2.5 mg with oxygen 8 - 10 LPM.
5. If patient is still in moderate distress, consider repeating Epinephrine one time per MCP order.

E. If patient is in severe distress with signs of shock such as low blood pressure and/or decreased level of consciousness, treat as in “D” above, and if no response, then as follows:

1. Administer normal saline IV bolus of 20 ml/kg.

2. Contact Medical Command for further treatment options.

3. Reassess and expedite transport.
Anaphylaxis is an acute allergic reaction characterized by varying degrees of respiratory distress, hypotension, wheezing, hives, non-traumatic edema, and tachycardia. It may be precipitated by a bite or sting or from exposure to certain drugs or allergens. Respiratory Distress is categorized as follows:

- **Minimal Distress:** A slight increase in work of breathing with no wheezing or stridor evident.
- **Moderate Distress:** A considerable increase in work of breathing with wheezing and/or abnormal breath sounds evident.
- **Severe Distress:** Extreme work of breathing (retractions) with a decreased LOC.

A. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

B. If reaction is secondary to a sting, remove injection mechanism, if present.

C. If patient is in mild distress with hives or itching but no or minimal respiratory distress (i.e. no wheezing or stridor):
   1. Immediately administer **Epinephrine**, 1:1000 0.3 mg IM.
   2. Reassess for improvement or worsening of reaction.
   3. Transport and notify **Medical Command**.

D. If patient is in moderate distress with severe hives and/or moderate respiratory distress (i.e. wheezing):
   1. Immediately administer **Epinephrine**, 1:1000 0.3 mg IM.
   2. Expedite transport if not already in transport.
   3. If patient still wheezing, administer **Albuterol** 2.5 mg combined with **Ipratropium Bromide (Atrovent®)** 0.5 mg (Combi-Vent / Duo-Neb) with oxygen 8 - 10 LPM. If **Ipratropium Bromide (Atrovent®)** is contraindicated or the patient is a pediatric, administer **Albuterol** only.
   4. If patient is still in moderate distress, consider repeating **Epinephrine** one time per MCP order.
E. If patient is in severe distress with signs of shock such as low blood pressure and/or decreased level of consciousness, treat as in "D" above and, if no response, then as follows:

1. Administer normal saline IV bolus of 20 ml/kg.

2. **Contact Medical Command** and consider **Epinephrine 1:10,000, 0.5 - 1.0 mg, slow IV per order of MCP.**

3. Reassess and expedite transport.
Heat exposure can cause various types of heat illness. Heat cramps, heat exhaustion, and heat stroke are the most often encountered. Heat cramps are often associated with heat exhaustion. Initial treatment for all heat illness is similar. Secondary treatment may differ after the signs and symptoms are specifically identified. Heat stroke is a serious life-threatening condition requiring rapid treatment and transport.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

1. Remove patient from hot environment and place in cool environment.
2. Loosen or remove clothing.

B. If patient has warm, moist skin, with general weakness, dizziness, nausea, or occasionally syncope (heat exhaustion):

1. If patient has normal level of consciousness and is not nauseated, encourage patient to drink oral fluids (cool water or an electrolyte replenisher).
2. If patient has decreased level of consciousness or is vomiting, administer normal saline IV 250 ml bolus, then run at 250 ml/hour.
3. Cool by fanning without chilling the patient. Watch for shivering.
4. If patient experiences muscle cramps, apply moist towels over cramped muscles.
5. Transport and notify Medical Command.

C. If patient has very hot, dry skin with rapid pulse, rapid shallow breathing, and/or altered mental status or unconsciousness (heat stroke):

1. Expedite transport.
2. Administer normal saline IV at 250 ml/hr initially.
3. If signs and symptoms of shock continue, treat per Shock Protocol 5108.

Note: Shock associated with heat stroke may be hypovolemic, distributive, or cardiogenic shock.

4. Cover patient with moist sheet.
5. Apply ice packs to axilla, neck, ankles, and wrists. Do not overcool and watch for shivering.

6. Monitor vital signs and temperature closely.

7. Notify Medical Command.

8. If no change in patient condition seek further treatment options per order of Medical Command.
ENVIRONMENTAL EMERGENCIES – COLD EXPOSURE

When cold exposure affects the entire body: hypothermia or general cooling develops. When cold exposure affects a particular body part: local cooling, or frostbite occurs. Frostbite most commonly affects the ears, nose, face, hands, feet, and toes.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.
   1. Place patient in warm environment.
   2. Treat with warm, humidified oxygen and warmed IV fluids.
   3. Remove all wet clothing.
   4. Insulate core (head, neck, and trunk) with warm blankets.
   5. Rapid smooth transport.

B. If patient is hypothermic, alert, and responding appropriately:
   1. Keep the patient still and handle very gently.
   2. Actively rewarm the patient by applying heat packs, hot water bottles, or electric heating pads to neck, chest, and abdomen.
   3. Allow patient to slowly drink warm fluids, but do not allow patient to drink stimulants.
   4. In consultation with Medical Command, establish mode (ground vs. air) and destination of transport.
   5. Monitor vital signs closely during transport.

C. If patient is hypothermic, unconscious or not responding appropriately:
   1. Handle patient as gently as possible and expedite transport.
   2. Wrap patient in insulated blankets for passive rewarming only.
   3. Give nothing by mouth.
   4. Continue IV normal saline at KVO.
   5. If patient has no pulse, perform CPR with the following cautions:
a. Check pulse for at least 60 seconds.

b. Defibrillate VF/VT at max joules.

c. Withhold IV medications until patient is rewarmed to core temperature of > 86° F.


7. In consultation with Medical Command, establish mode (ground vs. air) and destination of transport.

8. Further treatment per order of Medical Command.

D. Frostbite:

1. Remove constrictive clothing and jewelry and cover with dry dressing.

2. Do not rub, massage area or break blisters. Do not apply direct heat, allow patient to use affected area, or re-expose to cold.

3. Transport and notify Medical Command.
West Virginia has two native venomous snakes. These are the timber rattlesnake and copperhead. Both are hemotoxic. Not all venomous snakebites involve envenomation. Envenomed patients will have one or more fang marks with ecchymosis, progressive edema, severe burning pain, and/or non-clotted oozing blood.

A. Upon arrival, make sure the patient and snake are not in close proximity. Retreat well beyond striking range. Persons are often bitten again while trying to capture or kill the snake.

B. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

C. Keep patient calm. Movement can increase venom absorption.

D. Remove all jewelry and constrictive clothing on affected extremity.

E. Do not place IV in bitten extremity.

F. Locate fang puncture(s) and mark progression of erythema (redness around bite mark) and swelling at the initial assessment and every five (5) minutes thereafter.

G. Immobilize the extremity at the level of the heart. Do not apply ice.

H. Transport and notify Medical Command.

I. Contact Medical Command for further treatment orders and consider use of Pain Management Protocol 5902 per MCP order.

Note:

1. Do not bring a live snake to ER. If experienced personnel are available to properly kill and transport snake, then do so.

2. Patients previously envenomated are at risk of anaphylactic reaction. Be prepared to treat per Anaphylaxis Protocol 5501.
NEAR DROWNING / DROWNING

With near-drowning or drowning, always look for associated problems such as airway obstruction, cardiac arrest, heart attack, hypothermia, or substance abuse. Also be alert to associated injuries especially to the head and neck. **Do not** attempt a rescue in which you must enter deep water or swim unless trained to do so.

A. Remove patient from water as rapidly as possible while protecting C-spine.

B. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

C. If cold water drowning (< 70° F at recovery depth), refer to **Cold Exposure Protocol 5503**.

D. Expedite transport and notify **Medical Command**.

**Note:**

1. If patient is unconscious, assume spinal injury and fully immobilize patient on long backboard.

2. If confirmed cold water drowning, **Cease-Efforts Protocol 9102** should not be instituted unless patient has been rewarmed as **per MCP order**.
Shock, or hypoperfusion, is decreased effective circulation causing inadequate delivery of oxygen to tissues. Signs of early (compensated) shock include tachycardia, poor skin color, cool/dry skin, and delayed capillary refill. Systolic blood pressure is normal in early shock. In late (decompensated) shock, perfusion is profoundly affected. Signs include low blood pressure, tachypnea, cool/clammy skin, agitation, and altered mental status.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Categories of Shock:
1. Hypovolemic
2. Distributive
3. Cardiogenic

C. Determine most likely cause of shock:
1. Hypovolemic (loss of fluid) is most common. Usually from bleeding or vomiting and diarrhea.
2. Distributive (loss of vascular tone) is usually from sepsis (infection). Other causes include anaphylaxis, toxic chemicals, or spinal cord injury.
3. Cardiogenic (heart pump failure) - most common cause in adults is acute MI or CHF. Is rare in children.

D. If hypovolemic shock is suspected (most common):
1. Monitor vital signs, ECG, and pulse oximeter.
2. Expedite transport.
3. As soon as possible, and without delaying transport, establish two (2) IV lines of normal saline with as large a catheter as possible up to a 14 gauge.
4. If systolic blood pressure < 90 or patient has other signs and symptoms of shock such as tachycardia, delayed capillary refill, cool/clammy skin, or altered mental status, then administer 20 ml/kg normal saline IV up to a maximum of 2 liters and reassess.
5. If on reassessment blood pressure is still < 90 or other signs and symptoms of shock are still present, then contact Medical Command and reconsider causes.

E. If still felt to be hypovolemic shock:

1. Repeat 20 ml/kg normal saline IV per order of MCP.
2. Continue treatment per MCP orders.

F. If blood pressure is > 90 systolic and patient has no other signs or symptoms of shock, administer 100 ml/hour normal saline IV and continue to monitor patient.

G. If distributive shock is suspected:

1. If anaphylaxis or allergic reaction, refer to Allergic Reaction / Anaphylaxis Protocol 5501.
2. Initial treatment same as hypovolemic shock above.

H. If cardiogenic shock is suspected:

1. Immediate transport.
2. Establish IV normal saline and administer fluid bolus of 250 ml assessing for signs of fluid overload.
3. Reassess appearance, vital signs, and signs and symptoms of shock.
4. If there is no rhythm disturbance and patient remains poorly perfused after the initial fluid bolus:
   a. Contact Medical Command and consider repeat 250 ml fluid bolus per MCP order.

Note: Patients with distributive shock from infection may also have hypovolemia from vomiting, diarrhea, and poor fluid intake.
A patient experiencing a Cerebrovascular Accident (CVA or stroke) may have a variety of presentations. Most commonly, the patient will experience a new onset of unilateral weakness (hemiparesis), paralysis (hemiplegia), difficulty speaking (aphasia), or a combination of these. The pre-hospital goal is to maintain stable vital signs, increase oxygen delivery, protect the patient’s airway, and provide psychological support. Early recognition of stroke symptoms and early hospital notification is important.

A. Perform Initial Treatment / Universal Patient Care Protocol.

B. Determine exact time of symptom onset (last time patient seen normal).

C. Assess patient for the following neurological deficits, including time of onset of each of the symptoms (determine Cincinnati Pre-hospital Stroke Score):
   1. Speech disturbances (abnormal speech).
   2. Facial weakness or paralysis (facial droop).
   3. Extremity weakness or paralysis (arm drift).

D. Immediate transport with head elevated and on left side if decreased level of consciousness.

E. Notify Medical Command.

F. If decreased level of consciousness:
   1. Check serum glucose level with glucometer.
   2. If glucose level is < 60 mg/dl, administer D50W slow IV push titrated to a level > 90 or the patient’s level of consciousness increases. (Avoid a rapid change in serum glucose levels.)

G. Obtain 12 lead ECG, if available, and causes no delay in treatment or transport.

H. Initiate a second IV 0.9% NS KVO or lock, if time permits.

I. Establish Transport Mode (ground vs air) and destination in consultation with Medical Command if transport time is > 30 minutes.

Note: If possible, transport a witness, family member, or caregiver with the patient to verify the time of onset of stroke symptoms.
A. Perform Initial Treatment / Universal Patient Care Protocol.

B. Protect patient from injury. Place on left side if decreased level of consciousness.

C. Obtain history to help determine origin of seizure:
   1. Trauma
   2. Suspected overdose - refer to Ingestion/Poisoning/Overdose Protocol 5606.
   3. History of seizures and patient is taking anti-seizure medications.

D. If patient is actively seizing:
   1. Protect airway. Do Not attempt intubation during convulsions.
   2. Calm bystanders and family.
   3. Obtain key information and prepare for transport.
   4. Quickly assess serum glucose with a glucometer and attempt to establish IV normal saline KVO or saline lock.
   5. If glucose level is < 60 mg/dl:
      a. Administer D50W, 25 gm IV.
      b. If no IV available, administer Glucagon 1 mg IM.
   6. Expedite transport and contact Medical Command:
      7. If seizure lasts longer than five (5) minutes or two (2) or more episodes of seizure activity occur between which the patient does not regain consciousness, administer:
         a. Midazolam (Versed®) 2 mg IV/IO/IM or 5 mg (IN) via atomizer.

E. If patient is not actively seizing:
   a. Monitor vital signs closely and be alert for recurrence of seizure.
a. Transport.

b. Perform remaining assessment as indicated.

c. Notify Medical Command.
Diabetic patients may have various complaints and are at risk for a multitude of medical problems. Diabetic patients may also become ill from hyperglycemia which may lead to diabetic ketoacidosis.

A. Perform Initial Treatment / Universal Patient Care Protocol.

B. Assess level of consciousness and blood glucose level by glucometer.

C. Cardiac monitor: Obtain a 12 lead EKG to evaluate the patient for hyperkalemia.

D. Draw labs if time permits.

E. Hypoglycemia Treatment:

   1. If patient is malnourished, has HIV/AIDS, receives dialysis, is a known alcoholic, or has other grossly impaired nutritional status, administer: Thiamine 100 mg slow IVP over one (1) minute, prior to Dextrose administration, or Thiamine 100 mg IM prior to Glucagon administration.

   2. If blood glucose is < 60 mg/dl, Dextrose 50% in water (D50W) - 25 grams IVP may be repeated once after five (5) minutes if patient remains hypoglycemic.

   3. If unable to initiate an IV, and blood glucose is < 60 mg/dl, administer Glucagon 1mg IM (if over 25 kg) or 0.5 mg IM (if < 25 kg).

F. Hyperglycemia:

   1. If blood glucose is > 300 mg/dl and patient has signs and symptoms of diabetic ketoacidosis such as Kussmal respirations, acetone smell on breath, and /or history of not taking insulin administer 1 Liter bolus of Normal Saline; may repeat once if glucose remains > 300 mg/dl.

      a. Bolus gently with 250 ml at a time if patient has a history of end stage renal disease, is a dialysis patient, or has a history of congestive heart failure.

      b. After each bolus reassess patient for signs of fluid overload.

G. Reassess mental status and blood glucose level.

H. If blood glucose level remains < 60 mg/dl or > 300 mg/dl with associated signs and symptoms contact Medical Command for additional treatment.
To use this protocol, a patient must have a current Glasgow coma scale total < 12. This protocol is intended to guide the management of patients with a decreased level of consciousness who have no history of trauma.

A. Perform Initial Treatment / Universal Patient Care Protocol.

B. Maintain airway with the following special considerations in patients with decreased level of consciousness.

1. Reassess that there is no history of even remote trauma which could have resulted in a cervical spine injury. If in doubt, protect spine by performing Spinal Trauma Protocol 5103.

2. If a readily treatable cause is suspected such as hypoglycemia or narcotic overdose, and ventilation can be maintained without intubation, consider assisting ventilation without intubation until treatment is administered and condition reassessed.

3. Possible causes of unconsciousness or altered mental status (AEIOU-TIPS):

   A    Acidosis, alcohol
   E    Epilepsy
   I    Infection
   O    Overdose
   U    Uremia (kidney failure)
   T    Trauma, tumor
   I    Insulin
   P    Psychosis
   S    Stroke

C. Assess blood glucose level by glucometer and draw labs if available.

D. If blood glucose level is ≤ 60 mg/dl, then:

1. Treat per Diabetic Emergencies Protocol 5604.

E. If blood glucose level is > 60, administer Naloxone (Narcan®) 2 mg IV titrated to restore the respiratory drive.
   If IV cannot be established, administer 2 mg intranasal (IN) via atomizer, or intramuscular (IM).

F. Expedite transport and notify Medical Command.
There are numerous agents and drugs which produce toxic effects in patients. This protocol is designed to provide the general guidelines for treatment. Specific treatments or antidote therapy may be appropriate as directed by the Medical Command Physician in consultation with the WV Poison Control Center. Providing as much information as possible to Medical Command will allow more accurate evaluation, treatment, and coordination of medical care.

A. Perform Initial Treatment / Universal Patient Care Protocol.

B. Routes:

1. **Ingested Poisons:**
   - a. Protect airway.
   - b. Do not induce vomiting.
   - c. Transport the patient with all containers, bottles, and labels from the substance, if safe to do so.

2. **Inhaled Poisons:**
   - a. Immediate removal from hazardous environment.
   - b. Maintain airway and support respirations.
   - c. Transport the patient with all containers, bottles, and labels from the substance, if safe to do so.

3. **Absorbed Poisons:**
   - a. Remove the poison using procedures described in Burn Protocol 5506.
   - b. Transport the patient with all containers, bottles, and labels from the substance, if safe to do so.

4. ** Injected Poisons:**
   - a. See treatment guidelines for specific substance.

C. After decontamination procedures have been completed, do not delay transport.

**Note:** Remember that a toxic exposure poses a significant risk to both the rescuer and patient; appropriate scene management and decontamination are critical.
D. Determine the following:

a. What?

b. When?

c. How much?

d. Over what period of time?

e. Were any actions taken by bystanders, family members, and/or patient prior to EMS arrival?

E. Overdose / Toxic Ingestion / Poisoning Emergencies

1. Alcohol:

a. Emergencies involving alcohol can range from acute intoxication to alcohol withdrawal and delirium tremens (DTs).

b. Assess the patient and follow the proper protocol for medical management based on clinical presentation.

   i. Consider hypoglycemia. Perform rapid glucose determination. If glucose < 60 mg/dL or clinical signs and symptoms indicate hypoglycemia, refer to the Diabetic Emergencies Protocol 5604.

   ii. For signs and symptoms of hypovolemic shock or dehydration, follow the Hypoperfusion Shock Protocol 5108.

   iii. For seizures due to alcohol withdrawal, refer to the Seizure Protocol 5603.

2. Narcotics / Opiates:

a. Support respirations, as necessary, with a BVM and supplemental O2. Defer consideration of advanced airway management until after administration of Naloxone, if BVM ventilation is adequate based on SpO2 at 94 - 99 %.
b. Consider hypoglycemia. Perform rapid glucose determination. If glucose is < 60 mg/dL or clinical signs and symptoms indicate hypoglycemia, refer to the Diabetic Emergencies Protocol 5604.

c. For a suspected narcotic overdose complicated by respiratory depression:

   i. Administer Naloxone (Narcan®) 2 mg IV titrated slowly at 0.4 mg/minute to restore the respiratory drive.

   ii. If unable to obtain IV access, give Naloxone (Narcan®) 2 mg IN. Medication should be administered equally in each nostril.

3. **Tricyclic Antidepressants:**

   a. Support respirations, as necessary, with a BVM and supplemental O2.

   b. For serious signs and symptoms (altered mental status, sustained tachycardia < 120 bpm, widened QRS complex or hypotension):

      i. Infuse a 20 mL/kg bolus NS. If no improvement after two 20 mL/kg boluses NS, assess for fluid overload during administration, then:

         ii. Contact Medical Command for further treatment options.

   **Tricyclic Antidepressants include:** Amitriptyline (Elavil®), Doxepin (Sinequan®, Adepin®), Imipramine (Tofranil®).

4. **Cholinergics:**

   a. Support respirations, as necessary, with a BVM and supplemental O2.

   b. For serious signs and symptoms (respiratory distress, SLUDGE syndrome, seizures, or HR < 60 bpm): Administer Atropine 2 mg IV.

   **Pesticides (Organophosphates, Carbamates) and nerve gas agents (Sarin, Soman) are the most common exposures.**

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<td>Salivation</td>
<td>Lacrimation</td>
<td>Urination</td>
<td>Defecation</td>
<td>Gastrointestinal cramping</td>
<td>Emesis</td>
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</table>
5. **Calcium Channel Blockers:**
   a. Support respirations, as necessary, with a BVM and supplemental O2.
   b. For serious signs and symptoms (altered mental status, HR < 60 bpm, conduction delays, SBP < 90 mm Hg, slurred speech, nausea/vomiting):
      
      i. Administer **Atropine** 1 mg IV.
      
      ii. If no response to the initial Atropine dose contact **Medical Command** for further treatment.

6. **Beta Blockers:**
   a. Support respirations, as necessary, with a BVM and supplemental O2.
   b. For serious signs and symptoms (altered mental status, HR < 60 bpm, conduction delays, SBP < 90 mm Hg, slurred speech, nausea/vomiting):
      
      i. Infuse a 20 mL/kg bolus NS. If no improvement after two (2) 20 mL/kg boluses NS, contact **Medical Command** for direction. If the patient develops signs and symptoms of fluid overload respiratory distress (dyspnea, crackles, rhonchi, decreasing SpO2), slow the IV to KVO.
      
      ii. Administer **Glucagon** 1 mg IV. If additional Glucagon is available, administer 2 mg IV as the initial dose repeated at 2 mg IV in 10 minutes.
      
      iii. If no response, consider transcutaneous pacing and contact **MCP**.

7. **Stimulants:**
   a. Assess the patient and follow the proper protocol for medical management based on clinical presentation.
   b. Support respirations, as necessary, with a BVM and supplemental O2.
   c. Serious signs and symptoms (seizures, tachydysrhythmias, etc.):  
      
      i. For tachydysrhythmias with HR > 120 bpm, **Midazolam** (Versed®) 2 mg slow IV push, titrated to effect.

      ii. For patients that are severely agitated or combative, follow the **Behavioral Emergencies / Patient Restraint Protocol 5607**.
A. Assure scene safety. Do not engage patient unless risk of harm is minimized by law enforcement.

B. Implement SAFER mnemonic:
   - Stabilize the situation by containing and lowering the stimuli.
   - Assess and acknowledge the crisis.
   - Facilitate the identification and activation of resources.
   - Encourage patient to use resources and take actions in his/her best interest.
   - Recovery or referral – leave patient in care of responsible person or professional.

C. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

D. For altered mental status, perform rapid glucose determination.

E. Control environmental factors; attempt to move patient to a private area free of family and bystanders. MAINTAIN ESCAPE ROUTE.

F. Attempt de-escalation, utilize an empathetic approach. Ensure patient safety and comfort. AVOID CONFRONTATION.

G. Physical Restraint: (Commercially available soft restraints are acceptable.)

1. Consider restraining patient, as needed, to protect life or prevent injury per MCP order with the following considerations:
   a. Restrain patient in the supine position or left lateral recumbent position only.
   b. Ensure method of restraint does not affect breathing or circulation.
   c. Use the least restrictive or invasive method of restraint which will protect the patient and others. In many instances, full restraints will be appropriate to ensure patient and provider safety during transport.

2. Continually monitor the restrained patient’s airway, circulatory, respiratory, and mental status frequently.
I. Transport as soon as possible.

J. If patient is medically stable, in consultation with Medical Command, consider transporting to a facility with advanced psychiatric care capability.
Obtaining a detailed history can be very important in treating the pregnant or potentially pregnant patient. The following questions should be asked to the obstetric patient:

- Length of gestation?
- Number of prior pregnancies (gravida)?
- Number of prior pregnancies carried to term (para)?
- Previous cesarean sections?
- History of gynecologic or obstetric complications?
- Is there pain or contractions?
- Does patient feel the urge to push or have a bowel movement?
- Is there vaginal bleeding or discharge?
- Prenatal care?
- Multiple births anticipated?

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Transport pregnant patients on left side unless in active labor.

C. If vaginal bleeding is present, attempt to determine amount.

D. If patient is in late stages of pregnancy and shows signs of preeclampsia and/or eclampsia (toxemia) such as edema, hypertension, and hyper-reflexes:
   1. Transport, as smoothly and quietly as possible, and monitor closely for signs of seizure activity.
   2. If seizures occur, treat per Seizure Protocol 5603.

E. Normal delivery:
   1. Determine timing and duration of contractions, and observe for crowning.
   2. Transport on left side, if time permits.
   3. If delivery is imminent, proceed with delivery:
      a. Prevent explosive delivery by supporting head and perineum.
      b. Suction baby's mouth, then nose as soon as head is delivered.
      c. If cord is around neck and is loose, slip over head out of way. If cord is tight, place two clamps and cut in between and unwind.
d. Hold and support infant during delivery. Refer to Newborn Infant Care Protocol 5410.

4. APGAR score at one (1) and five (5) minutes (see chart in “I”).

5. When cord ceases pulsating, clamp at 6 and 8 inches from navel, cut cord between clamps.

6. Resume transport and continue treatment en route.

7. Notify Medical Command and prepare to deliver placenta.

8. Massage the fundus after placenta is delivered.

F. Breech Delivery:

1. Expedite transport and notify Medical Command.

2. Allow spontaneous delivery with support of presenting part at the perineum.

3. If head is not delivered within four (4) minutes, insert a gloved hand into the vagina to form a “V” airway around infant’s nose and mouth.

G. Prolapsed cord:

1. Place mother in knee-chest position or on hands and knees with knees to chest.

2. Ask mother to pant during contractions and NOT bear down.

3. Insert gloved hand into vagina to push presenting part of baby off the cord to ensure continued circulation through the cord. Continue until relieved at hospital.

4. Expedite transport and notify Medical Command.

H. Limb presentation:

1. Rapid transport.

2. Notify Medical Command.
I. APGAR Scoring Chart:

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<th>THE APGAR SCORE</th>
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<tr>
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<tr>
<td>Body and extremities blue, pale</td>
<td>Body pink, extremities blue</td>
<td>Completely pink</td>
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<td>Pulse rate</td>
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<td>Absent</td>
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<td>Below 100/minute</td>
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<td>100/minute or above</td>
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<tr>
<td>Grimace</td>
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<tr>
<td>(Irritability)</td>
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<tr>
<td>Grimace</td>
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<tr>
<td>Cough, sneeze, cry</td>
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<tr>
<td>Activity</td>
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<td>(Muscle tone)</td>
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<td>Limp</td>
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<td>Some flexion of extremities</td>
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<td>Active motion</td>
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<td>Respiratory effort</td>
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<td>Absent</td>
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<td>Slow and irregular</td>
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<td>Strong cry</td>
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<td><strong>TOTAL SCORE =</strong></td>
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[Image of the APGAR Scoring Chart]
A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Presentation:
   1. Gastrointestinal symptoms
   2. Respiratory infection
   3. Heat-related illness
   4. Diabetes
   5. Cardiac-related signs and symptoms

C. Place patient in position of comfort.

D. Assess and treat for shock, if indicated.

E. Administer 20 ml/kg fluid bolus, as needed.

F. Cardiac monitor (12 lead EKG as indicated.)

G. Administer Ondansetron Hydrochloride (Zofran®) 4 mg ODT Tablet PO dissolved in mouth.
Children with Special Health Care Needs (CSHCN) can present unique challenges for providers. **Listen to the caregiver and respect their guidance regarding the child’s treatment.** The caregiver is your best source of information as they care for the child on a daily basis.

Before leaving the scene, ask the caregiver if they have a “go bag” and carry it with you. “Go Bags” or diaper bags contain supplies to use with the child’s medical technologies and additional equipment such as extra tracheostomy tubes, adapters for feeding tubes, suction catheters, etc. are often maintained by the caregivers of special needs children. **Treat a CSHCN as you would any other patient – ABC’s first.**

A. **Perform Initial Assessment / Universal Patient Care Protocol** as you would any patient.

1. General impression using **Pediatric Assessment Triangle (PAT).** Appearance, work of breathing, and circulation of skin. (Appendix C)
2. Hands on physical assessment using **Pediatric ABCDE’s.** Airway, breathing, circulation, disability, and exposure.
3. Suction through the nose, mouth, or tracheostomy tube, as needed.
4. Obtain a complete medical history for the patient, including history of the present illnesses and past medical history.

B. Bring all of the child’s medical charts or medical forms that the caregiver may have, the child’s “go bag” or other similar bag, and any supplies that the caregiver may have.

C. Transport to the nearest appropriate facility as soon as possible.

D. Perform additional assessment and treatments, as required, following general guidelines as outlined in the **Initial Treatment / Universal Patient Care Protocol** with the following special notes for the pediatric patient.

1. Do not use nasal cannula in infants and small children. Use blow-by oxygen or mask to keep SpO2 at 94 - 99 %.
2. Perform focused history, more detailed physical exam, and ongoing assessment at the appropriate time before and during transport.
3. Advanced Life Support (ALS) personnel treating a critically ill child who is unconscious, if unable to establish IV, then establish intraosseous route.

E. Reassess the child at least every 3 - 5 minutes, more frequently as necessary and possible.
Central venous lines and implanted vascular access ports are frequently utilized in children with complex or complicated medical issues. The devices allow for continuous or intermittent vascular access in order to administer intravenous fluids or medications. Central venous catheter tips generally terminate in the Superior/Inferior Vena Cava or within the Right Atrium. Common types are the traditional Central Venous Line (CVL), Peripherally Inserted Central Catheter (PICC), and Vascular Access Port (VAP).

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Determine the need for vascular access in the pre-hospital environment.
   1. Assess the insertion site and inspect the central venous device for damage, signs of local infection, or edema.

C. ALL EMS PROVIDERS
   1. If breathing is adequate, place the child in a position of comfort and administer high flow oxygen to maintain a SPO2 of 94 to 99%.
   2. Monitor and maintain adequate airway and breathing during transport.
   3. Bring all of the child’s medical charts or medical forms that the caregiver may have, the child’s “go bag” or other similar bag, and any supplies that the caregiver may have.
   4. Transport to the nearest appropriate facility as soon as possible.
   5. Reassess the child at least every 3 - 5 minutes or more frequently as necessary and possible.
CSF (Cerebrospinal fluid) shunt is a special catheter to drain cerebrospinal fluid from the brain. It runs under the skin from the skull to the chest or abdomen or any tissue with enough epithelial cells to absorb the incoming CSF.

A. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

B. Provide immediate resuscitation, as needed, and make immediate transport decision.

C. Assess for signs and symptoms of shunt obstruction or shunt infection.
   1. Fever
   2. Bulging Fontanel
   3. Altered Glasgow Coma Scale

D. Initiate cardiac monitoring. Treat dysrhythmias with the appropriate algorithm.

E. Elevate the child’s head keeping it in the midline position.

F. Bring all of the child’s medical charts or medical forms that the caregiver may have, the child’s “go bag” or other similar bag, and any supplies that the caregiver may have.

G. Transport to the nearest appropriate facility, as soon as possible.

H. Reassess the child at least every 3 - 5 minutes, more frequently as necessary and possible.
Feeding tubes are used in the home care setting to provide feedings for children usually due to impaired or insufficient oral intake. They can be placed in the stomach or jejunum (upper part of the small intestine) through the nose, mouth, or abdomen. These tubes may be positioned through the nasal orifice, mouth, or percutaneously.

**Note:** Caregivers are the best resource for tube care and troubleshooting malfunctions. Some percutaneous tubes continue on into the jejunum, therefore, **DO NOT TRY TO REPLACE OR REMOVE TUBE.**

There can be many reasons for leaking catheters such as balloon deflation, coughing, constipation, bowel obstruction, and seizures. Treat any medical problem according to the appropriate protocol.

A. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

B. Stabilize the tube in place.

C. If there are fluids infusing through the feeding tube:
   1. Stop all infusing fluids.
   2. Have family members flush the tube with water.
   3. Clamp the tube.

D. Initiate cardiac monitoring:
   1. Treat any arrhythmias with appropriate protocol.

E. If signs and symptoms of shock, obtain IV access as age-appropriate and infuse a fluid bolus of 20 ml/kg of NS. If IV access cannot be readily accessed within 90 seconds or two (2) peripheral attempts an IO may be established per order of **Medical Command.**
   1. 20 ml/kg fluid bolus NS may be repeated per order of **MCP** as necessary.
   2. If peripheral perfusion is maintained, IV should be infused at a KVO rate.
F. Transport child in semi-fowlers sitting position with head of cot in 30 - 45 degree elevated position unless contraindicated, i.e., trauma, etc.

G. Bring all of the child’s medical charts or medical forms that the caregiver may have, the child’s “go bag” or other similar bag, and any supplies that the caregiver may have.
A. Perform **Initial Treatment / Universal Patient Care Protocol**

1. Suction through the nose, mouth, or tracheostomy tube, as needed.

B. Provide immediate resuscitation, as needed, and immediately make transport decision.

C. Leave Apnea monitor on.

D. Apnea monitors should be transported with the child to the hospital. Most monitors contain a computer chip that records information that can be downloaded into a computer at the home hospital to determine the origin of the monitor alarms (high or low heart rate, apnea, or artifact).

E. Bring all of the child’s medical charts or medical forms that the caregiver may have, the child’s “**go bag**” or other similar bag, and any supplies that the caregiver may have.

F. Transport to the nearest appropriate facility as soon as possible.

G. Perform additional assessment and treatments as required following **Initial Treatment / Universal Patient Care Protocol**.
An internal pacemaker is a medical device placed under the skin connected with wires to
the heart to regulate the heart rate. An internal defibrillator is an electronic device
implanted under the skin to monitor the heart rhythm and deliver shocks, as necessary, to
treat extremely fast heart rates that originate in the ventricles.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper
protocol for medical management based on clinical presentation.

B. Assess and maintain airway patency.

C. Check pulse:
   1. If no pulse is present, begin chest compressions and follow the appropriate
      algorithm.

2. Determine if the child has a pacemaker or defibrillator:
   a. The internal pacemaker can easily be felt near the clavicle or in the
      abdomen in younger children.

3. If defibrillation or pacing is needed, DO NOT place the treatment pads directly
   over the internal pacemaker or defibrillator generator.

D. Establish IV/IO access:
   1. Treat shock, as indicated.

E. Initiate cardiac monitoring.

F. Try to determine if the cause of the emergency is related to a malfunction of the
   pacemaker or defibrillator.

G. Contact Medical Command for additional instructions.

H. Bring all of the child’s medical charts or medical forms that the caregiver may have,
   the child’s “go bag” or other similar bag, and any supplies that the caregiver may
   have.
Ventilators and BiPAP are medical devices designed to assist with ventilation of the special needs patient. Symptoms of failure of the ventilator or BiPAP machine may include: apnea and/or cyanosis, medication or environmental reactions, nasal flaring, and altered levels of consciousness. BiPAP machines are used to augment patient breathing and do not ventilate them.

Patients with home medical devices have caregivers that are well-educated as to their usage. If they are calling EMS, it is usually because they are in trouble and have tried everything to get things back to normal, or they are having a problem with the equipment but the child is sick and they need help transporting the equipment and the child to the hospital.

A. Perform **Initial Treatment / Universal Patient Care Protocol** and follow the proper protocol for medical management based on clinical presentation.

B. If not breathing:
   1. Disconnect the ventilator tubing from the patient.
   2. Attach the bag-valve device to the patient and begin manual ventilation.
      a. If chest rise is shallow, adjust the patient’s airway position and check to see that the bag valve device is securely connected to the tracheostomy.
      b. Assess the airway for obstruction. Follow tracheostomy protocol to open the airway.
      c. Assess for equal chest rise and breath sounds bilaterally.
      d. Assist caregiver in trouble-shooting the equipment to check for problems.

C. Obtain a complete history of the present illness, past medical history, and interventions taken to correct the emergency before EMS arrival.
A. Purpose:

1. Provide irrigation to one eye.

B. Application:

1. Administer Tetracaine, 2 drops per eye being irrigated.

2. Attach mixed saline bag to IV tubing.

3. Attach Morgan Lens to IV tubing.

4. Run fluid to check that attachments are working properly, then pause fluid.

5. Instruct patient to look towards patient’s feet.

6. Retract upper eyelid and insert Morgan lens under upper lid.

7. Release upper lid and instruct patient to look up.

8. Retract lower lid and insert Morgan lens under lower lid.

10. Tape tubing to patient’s forehead to prevent accidental removal.

11. Irrigate eye(s).

**Note:** DO NOT RUN DRY; FLUIDS MUST ALWAYS BE RUNNING

C. Removal

1. Continue flow of fluids.

2. Instruct patient to look up and retract lower lid.


4. Terminate flow.

**NOTE:** Tetracaine is a single use medication. Repeated doses will predispose the cornea to ulceration and destruction of the superficial layer of the cornea.
Intraosseous placement is intended **only** for those patients needing immediate vascular access in those that peripheral access cannot be established. In rare cases, it may be considered **prior** to peripheral attempts, but only as outlined below. This procedure may only be used by personnel specifically trained and signed off by their agency’s Squad Medical Director.

A. **Indications:**

1. Immediate vascular access in life-threatening emergencies.

   **Note:** IO insertion shall **NOT** be performed just for prophylactic access and requires MCP Order.

2. Intravenous fluids or medications are urgently needed and peripheral intravenous access cannot by established in a timely manner AND the patient exhibits one or more of the following:

   a. Altered mental status (GCS ≤ 8).
   
   b. Respiratory compromise (pulse oximeter ≤ 90% after appropriate O₂ therapy, or respiratory rate < 10 or > 40).
   
   c. Hemodynamic instability (systolic BP < 90).

3. Intraosseous may be considered **prior** to peripheral IV attempts where successful rapid peripheral IV placement is doubtful, as in the following situations:

   a. Cardiac arrest (medical or trauma).
   
   b. Profound hypovolemia with altered mental status.
   
   c. Patient in extremis with immediate need for medication or intravenous fluids (patient in status epilepticus, impending arrest, etc.).

B. **Contraindications:**

1. Fracture of the bone selected for IO infusion (**consider alternate side**).

2. Absence of anatomic landmarks at selected site.

3. Previous significant orthopedic procedure (prosthesis, recent surgery).
4. Infection at the selected site.

C. Procedure:

1. **ADULT:** Select insertion site in the following order, unless contraindicated: proximal humerus, proximal tibia, then distal tibia.

2. **PEDIATRIC:** Select insertion site in the following order, unless contraindicated: proximal tibia, distal tibia, then proximal humerus.

**Note:** Red arrows point to targeted insertion sites.

   a. Adult and Pediatric proximal humerus: greater tubercle just anterior to midline.
b. Adult proximal tibia: Measure one (1) fingerbreadth medial to the tibial tuberosity, along the flat aspect of the medial tibia as shown below.

c. Pediatric proximal tibia: one (1) finger width distal to tibial tuberosity OR if unable to palpate tibial tuberosity, two finger widths below the patella along the flat aspect of the medial tibia. Avoid growth plates.

d. Adult distal tibia: two (2) finger widths proximal to the medial malleolus and midline on the medial shaft.
3. Prepare the skin site with antiseptic.

4. Prepare IO drill and needle set, then load the appropriate sized needle onto the driver.

5. Hold the IO drill in one hand and stabilize the extremity near the insertion site with the opposite hand.

6. Position the drill at the insertion site with the needle at a 90 degree angle to the surface of the bone. Insert IO. Stabilize needle.

7. Analgesia. In the conscious/awake patient, slowly administer lidocaine 2% (cardiac lidocaine 100mg/5ml [20mg/ml] - preservative free) through the IO hub as follows. Ensure that the patient has no allergy to lidocaine.
   a. Adults: Lidocaine 40 mg (2 ml) slow IO.
   b. Pediatric: Lidocaine 0.5 mg/kg slow IO.

   Allow the lidocaine to work from 30 – 60 seconds before giving the flush.

8. Flush: To ensure proper infusion, administer a rapid syringe bolus flush as follows and repeat if necessary:
   a. Adults and Pediatric: 10 ml normal saline rapid IO bolus.
   b. Include any pediatric flushes into totals for IV fluids given and record the
amounts.

8. If no soft tissue infiltration is seen, attach IV line and infuse fluids and /or medications as usual; for adults, the IV bag will need to be under pressure. If the flow through the intraosseous line decreases after initial success, consider repeating the flush.

9. Monitor the area for signs of soft tissue infiltration and stop all infusions if infiltration is suspected.

10. Notify the receiving facility of the presence of the IO device prior to moving to the hospital stretcher.

* Permission to use the anatomic photos in this protocol was provided by Vidacare Corporation.
Continuous Positive Airway Pressure (CPAP) has been shown to rapidly improve vital signs, gas exchange, work of breathing, decrease the sense of dyspnea, and decrease the need for endotracheal intubation in certain patients who suffer respiratory distress from CHF, pulmonary edema, asthma, COPD, or pneumonia. In patients with CHF, CPAP can improve hemodynamics by reducing preload and afterload, however it may cause hypotension.

A. INDICATIONS: Any patient who is in respiratory distress and who has signs and symptoms consistent with at least one of the following: CHF, pulmonary edema, asthma, COPD, or pneumonia AND must meet all five (5) of the following criteria:

1. Is awake and oriented.
2. Is over 12 years old and is able to fit the CPAP mask.
3. Has the ability to maintain an open airway (GCS >10).
4. Has a systolic blood pressure > 90 mm Hg.
5. Has at least two (2) or more of the following:
   a. Retractions or accessory muscle use.
   b. Respiratory > 24 per minute.
   c. SpO2 at 94 - 99%.
   d. Inability to speak in full sentences due to dyspnea.

B. CONTRAINDICATIONS (Do not use if any are present):

1. Respiratory arrest.
2. Hypotension (Blood pressure < 90 systolic).
3. Suspected pneumothorax.
4. Patient has a tracheostomy.
5. Foreign body airway obstruction.
6. Facial deformity or trauma causing inability to achieve mask seal.

7. Actively vomiting.

8. Recent facial, neurological, or gastric surgery.

9. Chest, head, or face trauma.

C. COMPLICATIONS:

1. Tension pneumothorax

2. Hypotension

3. Aspiration

4. Gastric distention

5. Severe anxiety / combativeness due to mask intolerance.

D. PROCEDURE:

1. Explain the procedure to the patient.

2. Continuously monitor patient.
   a. Check and document vital signs every five (5) minutes.
   b. Observe for decrease in level of consciousness.
   c. Observe for gastric distention.

3. Continuously monitor pulse oximeter.

4. Ensure adequate oxygen supply to the CPAP device.

5. Turn CPAP device on.

6. Have the patient sit up as much as possible.

7. Apply the device as per manufacturer’s directions.
8. Initially assist the patient in holding the mask tightly to their face and evaluate their tolerance of the mask.

9. Reevaluate patient’s condition and tolerance of the mask:
   a. Coach the patient to keep mask in place and readjust, as needed.
   b. If respiratory status or level of consciousness deteriorates, remove device, assist ventilations, and utilize appropriate airway management modality as per protocol.
   c. If patient tolerates mask and condition does not deteriorate, secure the mask with straps.

10. Check for air leaks.

11. Continue to monitor the patient during transport.

12. Contact Medical Command, as early as possible, so the receiving hospital can be prepared for the patient.

E. REMOVAL: CPAP should be continuous and should not be removed in the prehospital setting unless:

1. Patient cannot tolerate the mask.

2. Patient begins to vomit.

3. Patient’s mental or respiratory status deteriorates.

4. Patient becomes hypotensive (Systolic blood pressure < 90 or drops 20 mm/Hg).

Notes:

1. CPAP should continue upon arrival at the emergency department until patient care is transferred to the emergency department staff. Do not remove CPAP until hospital emergency therapy is ready to be placed on the patient.

2. This procedure may be performed on a patient with a Do Not Resuscitate order.

3. CPAP pressure should be started at 3 - 5 cm of H2O. Most patients will only require 5 cm H2O. Pressure may be slowly titrated upward depending on
patient response, BUT NEVER ABOVE 10 cm H2O without MCP order.

4. CPAP should be used with caution with portable oxygen systems due to limited amounts of oxygen available to operate the device.

5. **DO NOT** delay other emergency interventions to establish CPAP. CPAP should be delivered as an adjunct to treatments indicated by the primary protocol.

6. Most patients will improve in 5 - 10 minutes. If no improvement within this time, consider additional treatment options per primary protocol.

7. **DO NOT** force CPAP use on patients who have failed at past attempts to utilize noninvasive ventilation techniques and request that it not be applied.
A. INDICATION:

1. Chest Decompression requires **MCP Order**.

2. Patient with a suspected tension pneumothorax.
   a. Closed or penetrating chest trauma with respiratory distress.
   b. Absent breath sounds on the side of the injury.
   c. SBP < 90 mm Hg in adults or SBP < 80 mm Hg in children, with signs of shock.

B. PROCEDURE:

1. Midclavicular
   a. Identify the second intercostal space on the side of the pneumothorax.
   b. Place a finger on the clavicle at its midpoint.
   c. Run this finger straight down the chest wall to locate the first palpable rib below the clavicle.
   d. The second intercostal space lies just below this rib, midway between the clavicle and the nipple line.
   e. Cleanse the area with an alcohol or Povidone-Iodine swab.

3. Select a 14 or 16 gauge, 3 ¼ inch IV catheter (Pediatric: 16 gauge, 1 ¼ inch). Remove the flash chamber cap. Do not use needle-safe IV catheters.

4. Advance the needle into the second intercostal space above the third rib. Assure you enter the thoracic cavity by passing the needle just over the top of the rib to avoid interference with the blood vessels and nerves that run along the underside of the rib.

5. As you enter the pleural space, you will feel a pop and note a rush of air expelling.

6. Advance the catheter into the chest and then withdraw the needle. Be careful not to kink the catheter.

7. Attach a one-way flutter valve to the catheter:
a. Asherman Chest Seal, or similar device, over the barrel of the catheter.

b. Finger cut off of a latex or similar examination glove (secure to catheter hub prior to performing the chest decompression).

8. Secure the catheter in place with tape, being careful not to block the port or kink the catheter.

9. Monitor the patient’s vital signs and breath sounds for a recurring tension pneumothorax.

10. If signs and symptoms are not relieved by the initial chest decompression, or signs and symptoms recur, decompress the chest again by placing additional catheters adjacent to the original catheter.

C. CONSIDERATIONS:

1. For an open pneumothorax, immediately cover the open area with a gloved hand. Once materials are available, cover the area with an occlusive dressing.

2. An open pneumothorax that has been sealed with an occlusive dressing may result in a tension pneumothorax. In that instance, the increase in pleural pressure may be relieved by briefly removing the dressing. If that air release does not occur or the patient’s condition remains unchanged, gently spread the chest wound open with a gloved hand, allowing the trapped air to escape.
The majority of adults and children with tracheostomies are dependent on the tube as their primary airway. Cardio-respiratory arrest most commonly results from tracheostomy obstructions. Obstruction may be due to thick secretions, mucous plug, blood clot, foreign body, or kinking or dislodgement of the tube. Work expeditiously and deliberately to reestablish airway patency and support oxygenation/ventilation.

Early warning signs of obstruction include tachypnea, tachycardia, and desaturation. Cyanosis, bradycardia, and apnea are late signs. DO NOT wait for these to develop before intervening.

A. Complications:
   • Airway obstruction
   • Aspiration
   • Blocked tube
   • Bleeding
   • Tracheal trauma
   • Pneumothorax
   • Subcutaneous and mediastinal emphysema
   • Respiratory and cardiovascular collapse
   • Dislodged tube
   • Tracheo-esophageal fistula
   • Infection

B. Endotracheal Suctioning:
   1. Endotracheal suctioning is necessary to remove mucus, maintain a patent airway, and avoid tracheostomy tube blockages. Indications for suctioning include:
      a. Audible or visual signs of secretions in the tube.
      b. Signs of respiratory distress.
      c. Suspicion of blocked or partially blocked tube.
      d. Inability to clear the tube by coughing out the secretions.
      e. Increases in required ventilation pressures (in ventilated patients).
      f. Request by patient.
   2. Tracheal suctioning should be carried out regularly for patients with a tracheostomy. The frequency varies between patients and is based on
individual assessment.

3. Tracheal damage may be caused by suctioning. This can be minimized by using the appropriate sized suction catheter and only suctioning within the tracheostomy tube.

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<tr>
<th>Tracheostomy tube size (in mm)</th>
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<th>3.5 mm</th>
<th>4.0 mm</th>
<th>4.5 mm</th>
<th>5.0 mm</th>
<th>6.0mm</th>
<th>7.0mm</th>
<th>7.5mm</th>
<th>8.0mm</th>
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<tr>
<td>Recommended suction catheter size (Fr)</td>
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<td>8</td>
<td>8</td>
<td>10</td>
<td>10-12</td>
<td>14</td>
<td>14-16</td>
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4. The suction depth is determined by the estimated length of the tracheostomy tube.

5. The depth of insertion of the suction catheter needs to be determined prior to suctioning to avoid trauma.

6. Using the patient’s spare tracheostomy tube of the same size (if available) to estimate needed depth of suctioning.

7. The pressure setting for tracheal suctioning (suction machine pressure for small children 50-100 mm/Hg; for older children/adults 100-120 mm/Hg) to avoid tracheal damage.

8. In most circumstances, it is best to limit the duration of suctioning (including passing the catheter and suctioning the tracheostomy tube) to 5 - 10 seconds.

9. Routine use of normal saline is not necessary although there is anecdotal evidence it may thin secretions. In situations where this may be of benefit, only 1 - 2 mL is usually needed.

C. Tracheal Suctioning Procedure:

1. Inform patient of intended action.

2. Maintain appropriate PPE throughout procedure.

3. Assemble needed suction equipment and power on suction device.

4. Instill small volume of sterile normal saline into the tracheostomy tube, if needed for thick or dry secretions. Excessive use of saline is not recommended. Use saline only if the mucus is very thick, hard to cough up, or difficult to suction.
5. Gently insert catheter into the tracheal tube without applying suction, passing to the previously estimated needed depth.

6. Put thumb over opening in catheter to create suction and use a circular motion (twirl catheter between thumb and index finger) while withdrawing the catheter so that the mucus is removed well from all areas. Avoid suctioning longer than 10 seconds because of oxygen loss. Suction normal saline from a container if needed to clear catheter.

7. For tracheostomy tubes with cuffs, it may be necessary to deflate the cuff periodically for suctioning to prevent pooling of secretions above tracheal cuff.

8. Let patient rest and breathe, then repeat suction, if needed, until clear (trying to allow about 30 seconds between suctioning).

9. Oxygenate/ventilate, as needed.
Airway management is an essential part of the care of all patients. It is an ongoing process which requires assessment of many different signs and symptoms. Evaluating and recognizing respiratory distress, respiratory failure, and respiratory arrest are critical in determining what level of intervention is required to properly treat the patient. The key areas to be assessed include: general impression, patency of airway, presence or absence of protective reflexes, and adequacy of breathing.

A. Assess airway for patency and protective reflexes.

B. Determine adequacy of breathing by assessing the rate, depth, effort, and adequacy of ventilation by inspection and auscultation.

C. If airway is patent and spontaneous breathing is adequate, and:
   1. No or mild to moderate distress: administer oxygen at 2 - 6 LPM nasal cannula to maintain SpO2 at 94 - 99%.
   2. Severe distress: administer oxygen at 15 LPM non-rebreather mask to maintain SpO2 at 94 - 99%.

D. If airway is not patent, then:
   1. Attempt to open airway by using head tilt/chin lift if no spinal trauma is suspected, or modified jaw thrust if spinal trauma is suspected.
   2. If foreign body obstruction of airway is suspected, then refer to Airway Obstruction Protocol 5305.
   3. If anatomical obstruction is occurring and airway cannot be maintained with positioning and the patient is unconscious, consider placing an oropharyngeal or nasopharyngeal airway adjunct.

E. If breathing is inadequate, ventilate with 100% oxygen.

F. If airway cannot be maintained by the above means, including attempts at assisted ventilations, prolonged assisted ventilation is anticipated:
   1. Perform endotracheal intubation.
   2. Confirm endotracheal tube placement using clinical assessment and end-tidal CO2 monitoring.
AIRWAY MANAGEMENT

G. If endotracheal intubation is not possible, insert supra-glottic airway and confirm placement.

H. Continue ventilation with 100% oxygen.

J. Post Intubation Management:
   1. If patient is intubated and shows evidence of need for sedation/pain management to facilitate tolerating the endotracheal tube, administer:
      a. **Midazolam** (Versed®) 2 mg IV/IO. Hold for systolic BP < 90 mmHg.
         AND/OR
      b. **Fentanyl** (*Sublimaze®*) 1 microgram/kilogram – up to 100 micrograms max single dose, slow IV.

Note: These medications may be given IM if IV/IO not available or becomes dislodged.

K. If patient is still restless and/or combative, contact **Medical Command** for further treatment considerations.

Note:
1. Do not use nasal route for airway if maxillofacial trauma is present.
2. Any patient with suspected spinal trauma needs in-line stabilization with any airway procedure.
3. Consider gastric tube placement if patient is intubated.
Pain management in the field may be indicated when there is isolated trauma to extremities, severe burns, or amputations. Occasionally, patients with severe musculoskeletal back, neck, or flank pain may require pain treatment in order to facilitate packaging and transport. Except in rare circumstances, pain medication should not be administered to multiple trauma patients with possible head, abdomen, or chest injuries. Nausea and/or vomiting can be a side-effect of narcotic pain medications or associated with many conditions including motion sickness while being transported.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocol for medical management based on clinical presentation.

B. Review patient’s allergies, current medications, and past medical history.

C. If severe pain:

1. Administer Fentanyl (Sublimaze®) 1 microgram/kilogram – up to 100 micrograms max single dose, slow IV.

   DO NOT administer Fentanyl (Sublimaze®) to children less than 12 years old without MCP order. Pediatric dose is 1 microgram/kg max dose of 50 micrograms per MCP order.

   -OR-

2. Administer Morphine Sulfate 2 mg slow IV.

   • If systolic BP drops below 90 mm/Hg discontinue analgesic administration and administer IV fluid bolus 250 mL Normal Saline and contact Medical Command.

   DO NOT administer Morphine Sulfate to children less than 12 years old without MCP order. Pediatric dose of Morphine Sulfate is 0.05 mg/kg per MCP order.

D. If discomfort persists, Contact Medical Command Physician to discuss further treatment and/or to request additional Morphine Sulfate or Fentanyl. Monitor blood pressure and respiratory effort.
This protocol is designed to be used when EMS personnel encounter patients who are dead at the time of arrival in which resuscitation is medically inappropriate or for use immediately after the Cease-Effort Protocol 9102 has been performed.

A. Perform initial assessment as per any patient.

B. Determine history.

C. **Criteria:** The decision to not begin resuscitation may occur under the following circumstances if ordered in consultation with MCP.

1. When there are changes to the body which indicate a prolonged postmortem interval (i.e. decomposition, rigor in normo-thermic body).
2. Injuries incompatible with life such as decapitation or transection of torso.
3. Pulseless, apneic patients in multiple casualty situations where available resources are required to maintain living patients.
4. Proper “Do Not Resuscitate” documentation has been discovered or clarified by family, Medical Command Electronic Registry (End of Life Registry), or power of attorney.
5. Resuscitation efforts pose a danger to the health and/or safety of the rescuers.

D. **Criteria:** The decision to not begin resuscitation may occur under the following circumstances by order of MCP.

1. Victims of trauma who are pulseless and apneic at the time of arrival of first responders or EMS personnel.
2. Blunt trauma patients, who become pulseless and apneic, cannot be extricated quickly, and the entrapment precludes medically effective resuscitation efforts.
3. Circumstances where beginning or continuing resuscitation is not medically appropriate as determined by EMS personnel and direct contact with the Medical Command Physician.
4. Proper “Do Not Resuscitate” documentation has been discovered or clarified by family, Medical Command Electronic Registry (End of Life Registry), or power of attorney.
E. Procedure:

1. Contact Medical Command immediately and consult with MCP as required in “C” and “D” above. Discuss situation and obtain confirmation that no resuscitation is indicated.

2. Contact the WV Forensic Investigative Unit (304-558-6920) or (877-563-0426). The F.I.U. will provide further instruction.

3. Notify the Forensic Investigative Unit on all out-of-hospital deaths including those registered with and receiving hospice care.

4. Check with your county dispatch to ensure that Law Enforcement has been notified.

5. If death does not meet criteria for investigation by the F.I.U., the F.I.U. will release the body.

6. EMS personnel are not required to transport the body, but may do so if instructed and this is standard practice as a courtesy to the local community.

7. EMS personnel should document carefully the signs, symptoms, and vital signs which confirmed and allowed the declaration of death. These facts should be recorded in the patient care record.

8. For Medical Examiner cases, the hospital copy of the patient care record should be completed and given to the F.I.U investigator if they are on-scene or left with the body at the morgue if transport is made.

WV Forensic Investigative Unit
(304) 558-6920
(877) 563-0426
This protocol is designed to be used when in direct consultation with the Medical Command Physician (MCP), the medical decision is made to discontinue resuscitation efforts in the field and proceed to the Death in the Field Protocol 9101.

A. Criteria: EMS personnel may request orders to cease resuscitation efforts on a patient in the field when any of the following are present:

1. Resuscitation initially started by first responders, family members, etc. is determined to have been medically inappropriate (i.e. terminal cancer or traumatic arrest).

2. Full cycle of ALS treatment has been unsuccessful and patient has been confirmed pulseless and apneic by EMS for at least 20 minutes.

3. Proper “Do Not Resuscitate” documentation has been discovered or clarified by family, Medical Command Electronic Registry (End of Life Registry), or power of attorney.

4. BLS resuscitation has proved unsuccessful and no ALS is available for an extended period of time. Patient has been confirmed pulseless and apneic by EMS for at least 20 minutes.

5. Physical exhaustion of available providers to provide care.

6. The scene environment is judged to be unsafe for rescuers to continue resuscitation.

7. Extremely remote areas where evacuation may require hours or days.

B. Procedure:

1. EMS personnel will contact Medical Command and speak directly to the MCP.

2. Specific history and details of care will be discussed and MCP will make final decision, give final order to cease resuscitation, and note exact date and time.

3. Proceed immediately to Death in the Field Protocol 9101.

C. Exceptions: The following situations may necessitate transport of patients and continued resuscitation efforts per direct MCP order:
1. Volatile or potentially dangerous situations where movement of the patient and exit from the scene is required for the safety of the rescuers.

2. Hypothermic patients: Treat per Cold Exposure Protocol 4503.

3. Pediatric patients less than 12 years of age.

Note: If patient is removed from scene and resuscitation continued, the resuscitation efforts should be continued until arrival at the hospital.
Field triage of critically injured trauma patients and their transport to an appropriate level trauma center is often vital to their survival. Recognition of these patients should be assisted by the Priority 1 (P1) and Priority 2 (P2) criteria recommended by the State Trauma and Emergency Medical System. Patients meeting P1 or P2 criteria should generally be transported to the highest level trauma center within 30 minutes transport time using the algorithm below:

- **En route to scene, consider aeromedical standby alert as per Field Aeromedical Protocol 9105**

**Immediate Transport Criteria**
Patient has an immediate life-threatening condition (lack of airway, uncontrollable massive hemorrhage, etc.)

**Category A. Assess for P1 Criteria**
1. Respiratory compromise or intubated
2. Blood Pressure < 90 at any time in adults, or age specific hypotension in children
3. GCS<9
4. GSW to neck, chest, abdomen or extremities proximal to the elbow/knee

**Category B. Assess for P2 (Physiologic or Anatomy) Criteria**
1. Respiratory Rate <10 and >29 Infants with RR<20 if <1 year old.
2. GCS < 9 (This means GCS 8 or Less)
3. Penetrating injuries to head, neck, torso or extremities proximal to elbow or knee (other than GSW to neck, chest, abdomen or proximal to the elbow/knee)
4. Chest wall instability (e.g. flail chest)
5. Two (2) or more proximal long-bone fractures
6. Crush, degloved, or mangled extremity
7. Amputation proximal to wrist or ankle
8. Pelvic fracture
9. Open or depressed skull fracture
10.Paralysis
11.Time sensitive extremity injury

**Contact Medical Command:**
- Consider immediate aeromedical evacuation, or transport the patient to the nearest facility capable of definitive resuscitation, regardless of trauma center designation status.

**Request Priority 1 Trauma Team activation.**

**Contact Medical Command:**
- Consider immediate aeromedical evacuation, or transport the patient to the highest level trauma center within 30 minutes transport via ground or air. If time is >30 minutes to a designated trauma center, transport the patient to the nearest facility capable of resuscitation and stabilization.

**Request Priority 2 Trauma Team activation.**
Category C. Assess for P2 (Mechanism) Criteria

1. Falls:
   - Adults > 20 feet; Children >10 feet or 2-3 times the height of the child.

2. High Risk Auto Crash:
   - Ejection
   - Intrusion, including roof: >12 inches, occupant site >18 inches, any site
   - Death in same passenger compartment
   - Vehicle telemetry data (if available) consistent with high risk of injury

3. Auto vs. Pedestrian/Bicyclist thrown, run over, or with significant impact (≥ 20 mph)

4. Motorcycle or ATV crash > 20 mph

Contact Medical Command:
Transport the patient to the highest level trauma center within 30 minutes transport. If time is >30 minutes to a designated trauma center, transport the patient to the nearest facility capable of resuscitation and stabilization.

Request Priority 2 Trauma Team activation.
The purpose of this policy is to establish common, acceptable guidelines for Medical Command Centers, hospitals, and EMS personnel under which diversion of ground ambulances transporting patients from the field may occur. This policy DOES NOT supersede a hospital's or EMS personnel’s obligation to provide care should a patient require emergency stabilization or in the event that a patient desires to be transported to and treated at a specific facility. Any unstable patient should be transported to the closest appropriate facility regardless of the facility’s alert status. Additionally, ambulances should not bypass a hospital on red alert if transport time will be lengthened by more than 15 minutes.

A. Definitions of diversion alert status system:

1. **Red Alert Status**: Notification from a hospital to Medical Command that said hospital has identified a strain in operational ability due to any two (2) of the criteria listed below and that such hospital is requesting that affected EMS personnel make the condition known to all patients and/or patients’ families requesting transportation to said hospital.

2. **Yellow Alert Status**: Notification from a hospital to Medical Command that said hospital has identified a temporary lack of ability to provide a particular type of service or specialty support that they normally and routinely provide. Said hospital is requesting that affected EMS personnel make this condition known to all patients and/or patients’ families requesting transport to said hospital. Yellow alert status may place the facility on red alert if criteria #1 is also met and, in consultation with Medical Command, it is determined with reasonable certainty that the patient in question may require the services affected by the yellow alert.

3. **Mini-Disaster Alert**: Notification from a hospital that a physical incapacitation of a necessary functional component of the hospital has occurred making further patient care untenable (i.e. fire, flood, gas leak, bomb scare, etc). The facility has, in effect, suspended operation and can receive absolutely no patients. Unless the situation is isolated to the Emergency Department, all other means of patient admissions must be halted prior to a mini-disaster alert being implemented.

B. Diversion Criteria: The determination to place a hospital on red alert status and consider diversion of ambulances from any hospital emergency department can only be made when two (2) of the following criteria are met. **Criteria #1 must always be one of the two criteria prompting the red alert.**

1. The emergency department is overloaded (i.e. filled to capacity with patients whose conditions do not allow for extended delay in treatment); or, there is
already an overwhelming number of critical patients and any additional critical patients would exceed the care capability of the facility.

2. There are no monitored beds available in the emergency department.

3. There are no monitored beds available in the entire facility.

4. The entire facility is full to capacity with no beds available.

5. A particular service is on yellow alert and Medical Command has determined with reasonable certainty that the particular patient in question may require that specific service on an urgent basis.

C. **Override:** A red alert will be automatically disregarded if any of the following conditions occur:

1. A patient is unstable and requires immediate stabilization as determined by EMS personnel in consultation with Medical Command.

2. The diversion of the patient would add an additional 15 minutes to the transport time. This may frequently occur in the more rural areas.

3. The patient or patient’s family, after explanation of risks and consultation with the MCP, still insist on transport to the red alert facility, and the MCP has determined that this decision poses no immediate danger to the patient. Patient or legal guardian must sign refusal of appropriate care section of patient care record.

D. Each hospital will pre-determine a representative position which will be the sole communicator with Medical Command. The designated position must be provided in writing to Medical Command.

1. The designated hospital representative will notify Medical Command when requesting a particular diversion alert status. The representative will report to Medical Command the criteria met to qualify for the diversion alert status, first by phone and then by faxing the Diversion Alert Status Form (Appendix B) directly to Medical Command. The requesting hospital will maintain the information as contained in Section “F” below on file for one year following the request for diversion.

2. Medical Command will notify affected EMS agencies when a particular hospital is on a diversion alert. EMS personnel will inform the patient and/or patient’s family of possible extensive delays in treatment at the hospital
which is on diversion status. **However, the patient or patient’s family has the final destination decision unless there is a concern by the EMS personnel that the patient will be adversely affected by the requested destination. In the case of that concern, consultation with the Medical Command Physician should occur to determine the final destination of the patient.**

3. It is the designated hospital representative’s responsibility to notify Medical Command when the diversion status changes. Red alert status will automatically terminate after two (2) hours unless the hospital notifies Medical Command and requests an additional 2 hour extension. If after four (4) hours the operational deficits have not been corrected, then the hospital may request an additional two (2) hour extension, but hospital administration must explain in writing within 24 hours what measures have been taken to assure that this situation does not reoccur. At no time may a facility be on red alert status for more than six (6) hours in a 24 hour period beginning at 12 midnight.

4. In the event that all hospitals within a catchment area meet criteria for red alert status, then Medical Command will notify those hospitals that red alert status is automatically suspended and patients are transported to the usual closest appropriate facility.

5. Yellow alert status must be updated by the hospital representative to Medical Command every six (6) hours.

E. Compliance Monitoring: Medical Command will maintain the data base on all alert status diversions and report them to the regional medical director for review.

1. In the event that non-compliance with this policy is identified, the Regional Medical Director will notify the hospital in question and request in writing an explanation for the variance.

2. If non-compliance continues to be an issue, then the Regional Medical Director will notify in writing the WVOEMS State EMS Medical Director for further action, including possible site visit by the Bureau for Public Health.

** Diversion Alert Status Form (Appendix B).
Field access to aeromedical transport may enhance the probability of survival of a select, small percentage of patients. The objective of a field response to the scene of injury by an EMS helicopter is to utilize the speed of the helicopter or the advanced skills of the medical crew to supplement patient care.

All requests for scene helicopter responses will come through Medical Command. Inappropriate requests for a helicopter subject the flight crew and the patient to needless risk. Medical Command shall deny inappropriate requests for a helicopter. EMS personnel considering the need for a helicopter are encouraged to discuss their situation with Medical Command. If the drive time to a designated Level I or II Trauma Center is less than 30 minutes and there is no extrication delay at the scene, aeromedical transport is rarely indicated. Appropriate requests for a helicopter include the following:

A. Trauma Criteria:
   1. Patient meets Field Trauma Triage Protocol 9103 Immediate Transport: OR
   2. Patient meets Field Trauma Triage Protocol 9103 A (P1 Criteria); OR

   Note: Patients meeting only Field Trauma Triage Protocol 9103 C. P2 (Mechanism Criteria) may need a helicopter, but require that you discuss the details with MCP for approval.

B. Medical Criteria:
   1. Some non-trauma patients with life-threatening medical conditions and far from definitive care, may benefit from air evacuation. Such circumstances may include:
      a. Acute stroke patients within the window of opportunity for thrombolytic or endovascular intervention at an appropriate hospital.
      b. Acute myocardial infarction patients needing thrombolytics or angioplasty.
      c. Major overdose patients with coma.
      d. Major burns > 20% TBSA (second or third degree) needing flown directly to a Burn Center.

C. Environmental Criteria:
   1. Patients in remote locations inaccessible by ground EMS.
2. Mass casualty incidents that totally overwhelm local agency capabilities (industrial accidents, multi-vehicle crashes, hazmat incidents, etc.)

D. Procedure:

1. **Contact Medical Command.** If radio communication or cell phone service is not available, contact your local dispatch or 911 communications center to contact Medical Command. Discuss clearly the need for the helicopter based on the above criteria with Medical Command. Saying “I need a helicopter” is inadequate.

2. Identify agency, unit number, incident location, description of incident, and any other information requested.

3. Request either response or standby alert. Request can be made for helicopter to be placed on standby alert even before arrival on scene, which may shorten the helicopter’s lift-off time if air transport is deemed necessary. Request response as soon as criteria is identified.

4. Give a brief description of incident and GPS coordinates if available, or an accurate location, including names of roadways, cross streets, and other pertinent landmarks. Names of nearby towns and your location in reference to them is helpful.

5. Advise Medical Command of the agency and radio frequency of the ground contact for the helicopter.

6. Remain in contact with Medical Command for information concerning availability of aircraft, estimated flight time, and/or other special landing zone or scene requirements.

7. Medical Command will coordinate dispatch of the closest appropriate helicopter based on location of incident and will coordinate destination notification.

8. Landing zone preparation:

   a. Secure a level 100' X 100' area clear of power lines, trees, debris, and other obstructions.

   b. Ensure all bystanders and personnel remain at least 100 feet from aircraft at all times.
c. At night, use of flashing blue, green, or amber lights is encouraged to mark the landing area since they interfere less with night vision technology. Red lights of an emergency vehicle may be used; but use only the red lights on the vehicle (NO white lights or flood lights). Do not shine any lights at the aircraft either on approach or while on the ground. High intensity light sticks may be used but NO flares.

d. After landing, do not approach the aircraft.

9. Communications:

a. Designate one (1) individual to monitor ground contact radio frequency and communicate with the aircraft. Do not change frequency unless instructed to do so by aircraft or Medical Command.

b. Establish radio and visual contact with the aircraft and give a quick update of any LZ changes, hazards, and patient update information.

c. When aircraft is making final approach to land, keep radio traffic to a minimum so as not to distract the pilot. Alert pilot immediately if new hazard or situation develops. Follow directions given by pilot.
The West Virginia OEMS protocols are designed to allow EMS personnel the ability to provide a wide variety of treatments to many types of patients by utilizing off-line protocols. However, since protocols cannot cover all situations, on-line medical direction is essential to a quality EMS system.

EMS personnel are expected to contact Medical Command for on-line medical direction as outlined in the protocols or anytime additional consultation is needed by the provider. Additionally, EMS personnel should notify Medical Command on inter-facility transports being transferred to the emergency department not less than fifteen (15) minutes prior to arrival. All ALS treatment rendered, even by off-line protocol, requires notification of Medical Command. In order to provide for the most efficient and accurate communication between the provider and the Medical Command Operator, the following procedures will be used when communicating with Medical Command.

A. **Call-in Status Level:** In order to quickly and effectively identify the level of interaction required to properly manage the patient, the following terminology will be used:

1. **Status 3** - Provider has provided care to patient following off-line protocol and no further consultation or orders are required at this time. Medical Command is being notified to receive a report on the patient, to confirm the treatment given, to identify which protocol was used, and to allow notification of appropriate destination facility.

   **Note:** Even if treatment was rendered fully by off-line protocol, notification and report are still required. Medical Command Operator will also confirm that proper protocol procedure was followed and request additional information as required.

2. **Status 2** - Provider has provided care to patient and has followed protocol to the point where contact with Medical Command is now required in order to proceed with additional off-line treatment or treatments found in the protocol. These treatments within the protocols will include the words... “by order of Medical Command” or “in consultation with Medical Command” or “contact Medical Command.” Status 2 consultation allows the provider and the Medical Command operator to confer and confirm that the next steps in treatment are appropriate by jointly interpreting that section of the protocol. If they both agree, then Medical Command will provide the necessary confirmation to proceed. If they do not agree, then consultation with the Medical Command Physician (MCP) is indicated.

3. **Status 1 Charlie** ("C" signifies “Consultation”): Provider has provided care to patient and has followed protocol to the point where consultation with Medical Command Physician (MCP) is now required in order to proceed with
additional treatment(s). These orders or treatments within the protocols will include the words...."by order of MCP" or "by MCP order" or "in consultation with MCP". The Medical Command Operator is permitted to relay the consult information between the provider and the MCP and communicate the orders back to the provider from the MCP. If any uncertainty exists during this process, then the provider, operator, or MCP may upgrade the call to a Status 1 Delta.

4. **Status 1 Delta** ("D" signifies "Direct"): Provider has provided care to patient and has followed protocol to the point where direct voice communication with Medical Command Physician (MCP) is now required in order to proceed with additional treatment or treatments. These orders or treatments within the protocols will include the words...."by direct order of MCP" or "by direct MCP order" or "in direct consultation with MCP". There are only a few situations where direct communication with MCP is required in the protocols (i.e. Cease-Efforts Protocol 9102 requires direct consultation with MCP to discontinue efforts in the field). Occasionally field providers will encounter patients who, in their opinion, require direct consultation with the MCP in order to formulate the proper care plan for the patient. Additionally, there may be situations which are so complex that direct consultation with the MCP is critical for proper resolution of the situation (i.e. discussion with family concerning a certain therapy, physician on the scene who wishes to take control of the patient, etc.). In these situations, field providers can request a Status 1 Delta to speak directly with the MCP. In addition, Medical Command Operators or MCPs can also upgrade any call to a Status 1 Delta if they feel the situation dictates.

B. **Communication Procedures**: When communicating with Medical Command, the provider should use the following designations:

1. Unit with an EMT-P level of ALS care should be designated as a “Medic” Unit. (For example: “Oakland County Medic 690 calling Charleston MedBase on Call 9”).

2. Unit with an EMSA-I level of ALS care should be designated as an “ALS” Unit. (For example: “Oakland County Intermediate 690 calling Charleston MedBase on Call 9”).

3. Unit with an EMT-B level of BLS care should be designated as an “EMT” Unit. (For example: “Oakland County EMT 690 calling Huntington MedCom on Call 9”).

4. Unit with a CCT-Paramedic or CCT-Nurse should be designated as a “CCT” Unit. (For example: “Oakland County CCT 690 calling WVU...”
C. Methods for contacting Medical Command: There are three (3) general methods for contacting Medical Command:

1. Telephone (landline): Should be used whenever the patient’s location and condition permit. It offers the best quality communication available and keeps radio frequencies less congested. It also provides a greater amount of security for discussion of sensitive patient information. Providers may use the local phone number of the Medical Command Center or the toll free 800 number of the specific center.

2. Cellular Phone: Cell phone is an acceptable method of contact if landline is not available and sensitive information needs to be given, however, when in a mobile unit, it is not a substitute for radio contact if the coverage is available.

3. UHF or VHF Radio: Direct radio contact with Medical Command is the preferred method of contact while responding to a call, transporting a patient, or on the scene of an MVC or other non-residential incident. Depending on the area of the state, this may best be accomplished by either UHF or VHF frequencies.

D. Inability to contact Medical Command: If the provider is unable to make contact with Medical Command by any of the above means, properly authorized EMS personnel may continue to follow the appropriate protocol(s) in the best interest of the patient. However, the provider must then:

1. Immediately upon arrival at the receiving facility, contact Medical Command by phone and provide a full patient report and the method, time, and location of the unsuccessful efforts to reach Medical Command.

2. If this report is made prior to leaving the receiving facility, no further reporting is required by the provider.

3. If Medical Command is not contacted prior to leaving the receiving facility, by law, the provider must submit a report (Appendix H) to the State Office of Emergency Medical Services on the appropriate form within 48 hours. Failure to do so may be grounds for suspension or even legal action.

E. Details of Call-in: When contacting Medical Command the following specific procedures should be followed:
1. In establishing initial contact, EMS personnel shall identify their unit with the proper designation as above.

2. After Medical Command has answered, provide the following information:
   - Unit ID
   - EMSP last name and certification number
   - Age and sex of patient
   - Chief Complaint
   - Status of call
   - Destination

3. Medical Command will then determine priority of call if other calls are also occurring.

4. If Status 1 Delta, Medical Command will alert the MCP and establish contact between provider and MCP.

5. If Status 1 Charlie, Medical Command will take information and consult with MCP for further orders.

6. If Status 2, Medical Command will take information and either concur with further treatment by protocol or consult with MCP for further orders.

7. If Status 3, Medical Command will take information for report, clarify details, confirm protocol usage, and notify the receiving facility. If there is increased traffic during this time, the Medical Command Operator may ask the provider to continue transport and call by phone after arrival at the receiving facility, and give complete report at that time.

8. When Medical Command is prepared to receive the full report, the provider will give the following pertinent patient information:
   - Age and sex of patient
   - Chief complaint/mechanism of Injury
   - Brief history of present condition
   - Past medical history
   - Medications
   - Allergies
   - Vital signs, GCS, and ECG
   - Assessment
BREAK

- Treatment given and in progress (include protocol # (s))
- Treatment and orders requested
- Updated ETA and destination

9. If the patient’s condition changes or new complaints develop, Medical Command shall be recontacted with updated findings and treatment.
The “hand-off” or transfer of patients, between EMS providers, (Emergency Medical Responders, EMT-Basic, and Paramedic) represents one of the most important elements of successful pre-hospital patient care.

Transferring patient care involves the transfer of patient rights and duty to provide care, from one person, or one team, to another. This transfer of care may be from a higher level provider to a lower level provider, from a lower level provider to a higher level, or between the same levels of provider. The term Provider, refers to the level of Certification. The importance of transferring patient information including history and plan of treatment cannot be overemphasized. The providers must communicate events, treatments, and ongoing plan of care during the “transfer of care” process. This provides a smooth transition for continued continuity of treatment.

This protocol addresses transfer of care involving any level of EMS provider.

A. Care involving Emergency Medical Responders (EMR):
   
   1. Any provider with a higher level of certification may not transfer care (handoff) to an EMR.
   
   2. An EMR shall provide a verbal transfer of care report when handing off a patient to a higher level provider.
   
   3. An EMR may continue to assist in the care of the patient during transport to a medical facility, but may not function as the primary care provider in the patient compartment of an ambulance.
   
   4. This protocol addresses, but is not limited to:
      
      a. CCT Squad to CCT Aeromedical Unit.
      
      b. ALS Squad to ALS or CCT Aeromedical Unit.
      
      c. ALS Squad transferring care to a different ALS Squad.
      
      d. Situations when ALS and BLS squads are on scene and it is determined the BLS Squad is appropriate to transport.
      
      e. ALS Squad intercepts a BLS squad and determines the patient is appropriate for BLS transport.
      
      f. An ALS crew consisting of an ALS level provider and EMT determine the patient is appropriate for BLS transport and the EMT
serves as the primary attendant in the patient compartment.

B. When a higher level provider (certification), transfers care to a lower level provider (certification), the following criteria must be met:

1. The lower level provider must agree to the transfer of care.

2. In the event the higher level provider chooses to drive, there must be another EVOC certified crew member present on the vehicle to drive in case the higher level provider needs to resume patient care.

3. The higher certified provider must evaluate and, if needed, provide initial treatment prior to handoff.

4. Anticipated additional treatment may not exceed the scope of practice of the level of certification assuming the patient care, or the level of licensure of the EMS vehicle and EMS Agency.

5. Prior to the transfer of care, a history and physical examination (H&P) must be performed by the higher level provider. This H&P must be documented and the higher level provider must affix their signature to the report. This H&P may be documented on the patient care record of the transporting unit, or on a separate PCR. If documented on a separate PCR, the H&P must be forwarded to the receiving medical facility.

6. With any transfer of care, the provider transferring care must interface directly with the receiving provider and ensure all pertinent information is conveyed.

7. Any transfer of care between EMS providers must be documented in the patient care record.

8. Any level of provider accepting transfer of patient care must be continuously alert for changes in patient condition and be prepared to provide immediate medical intervention and potentially call for a higher level intercept.

C. Transfer of care decision should be a joint decision reached by all involved providers. If transfer to lower provider (certification) the higher level provider will determine who remains in the patient compartment, drives, or allow a lower certified crew to transport the patient.
D. If the Lower Certified provider is not comfortable accepting responsibility for primary care, and the providers cannot agree, contact Medical Command for further direction and resolution.
Nerve agents are very toxic organophosphorus compounds that have biological activity similar to that of many insecticides. They cause biological effects by inhibiting acetylcholinesterase and, thereby, allowing acetylcholine to accumulate. Initial effects from small amounts of a nerve agent differ, depending on the route of exposure. There is usually an asymptomatic interval of minutes after liquid exposure before these occur. Effects from vapor occur almost immediately.

A. Perform Initial Treatment / Universal Patient Care Protocol and follow the proper protocols for medical management based on clinical presentation.

B. The patient should be removed from the environment.
   1. Never attempt rescue unless trained, certified, and properly equipped.
   2. Never place yourself or your crew in danger.

C. Mild to moderate signs and symptoms (including dyspnea and nausea/vomiting):
   1. Administer one (1) MARK I Kit IM or Atropine 2 mg IM or IV (Adult: 2 mg / Peds: 0.02mg/kg) and Pralidoxime 600 mg IM or IV (Peds 25 - 50 mg/kg). Atropine should be repeated every five (5) minutes until improvement is noted.
   2. Oxygen should be administered at 15 LPM via non-rebreather.
   3. Do not treat for isolated miosis (unless eye pain is severe) or rhinorrhea (unless severe).

D. Severe signs and symptoms (including loss of consciousness, seizures, or apnea):
   1. Administer three (3) MARK I Kits IM or Atropine 6 mg IM or IV and Pralidoxime (if available) 1800 mg IM or 2 grams slow IV drip over 20 minutes. Repeat Atropine 2 mg IM or IV every five (5) minutes until:
      a. secretions diminish; or
      b. airway resistance is less or is normal.
   3. In patients with seizure activity administer Midazolam 2 mg IV/IO/IM or 5 mg (IN) via atomizer.
E. Monitor patient via pulse oximeter and cardiac monitor.

F. Decisions regarding the transportation of patients should be made in consultation with Medical Command and the on-scene incident management system.

**Note:** EMT-Bs may administer MARK I Kits [up to total of three (3) kits] to symptomatic public safety personnel or when directed to do so by an ALS provider based on signs and symptoms in a mass casualty incident (MCI) or on-site chemical testing, confirming nerve or organophosphate agent presence in a mass casualty incident. **Medical Command** consultation is not required in these situations.
A. Assessing and Treating an LVAD Patient:

1. Recognize that you have a patient with an LVAD.
2. Determine if your patient has an LVAD problem, an unrelated illness, or injury.
3. A completely stable patient may have NO palpable pulse or measurable blood pressure.
4. Mental status and skin color must be used to determine patient stability.
5. CPR should rarely be performed on an LVAD patient.
6. Patients with an LVAD should almost never be pronounced dead at the scene.
7. Call the Emergency Contact Number located on the LVAD control unit.

B. Overview of an LVAD:

The LVAD or Left Ventricular Assist Device is a mechanical device that takes over some or all of the pumping function of the heart's left ventricle. This device is used for patients of any age or gender with advanced heart failure who would not otherwise survive without this device.

Some LVAD patients will have an LVAD while they are waiting for a heart transplant (called Bridge-to-Transplant). Other LVAD patients, who are not eligible for a heart transplant for some reason, will live with the device for the rest of their lives (called Destination Therapy or Lifetime use).

1. How the Heart Works versus How LVADs Work:

   The normal pumping function of the heart is achieved by the contraction of the left ventricular muscle which pushes a bolus of blood forward in the cardiovascular system with each contraction. This contraction is what we feel when checking a pulse, and what we hear when taking a blood pressure.

   If the heart is not contracting, blood is not moving forward in the system, and we do not feel or hear a pulse. The LVAD, in contrast, flows constantly and, therefore, creates no "pulse" to feel or hear.

   The LVAD is a tube that is about one (1) inch in diameter with a pump in the middle. One end of the tube (inflow) is surgically inserted into the left ventricle,
and the other end (outflow) is sewn into the aorta, just above where it exits the heart.

The pump on the LVAD spins constantly. The right side of the heart still pushes blood through the lungs and back to the left ventricle, but then the LVAD pump pulls the blood out of the left ventricle and pumps it out to the body, taking over most or all of the failed pumping action of the left ventricle.

NOTE: The important part to EMS providers is that the pump is a constant flow pump. There is no rhythmic pumping as there is with the ventricle, and therefore there is little to no pulse. This means you can have a perfectly stable and healthy looking person who has no palpable pulse and whom you may or may not be able to take a blood pressure.

C. Assessing the LVAD Patient:

1. Recognize you have an LVAD patient.
   a. The LVAD patient has a control unit attached to their waist or in a shoulder bag.
   b. The control unit will be attached to batteries mounted to the belt, in shoulder holsters, or in a shoulder bag. At home, it could be attached to a long cord that connects to a large power unit.

2. Decide if you have a patient with an LVAD problem or a patient with a medical problem who just happens to have an LVAD. Patients with LVADS will have all the same illnesses and injuries as any other patient you see. Their LVAD may have nothing to do with the reason you were called.

3. LOOK:
   a. Alarms on the control unit will most likely indicate an LVAD problem. Follow resource guides with the patient to trouble shoot.
   b. Skin color and mental status are the most reliable indicators of patient stability for the LVAD patient.

4. LISTEN:
   a. Listen over the LVAD pump location to make sure you can hear it running. This will be just to the left of the epigastrium, immediately below the base of the heart.
b. The patient and their family are experts on this device. Listen to what they have to say about any problems with the LVAD.

5. FEEL:
   a. Feel the control unit. A hot control unit indicates the pump is working harder than it should and often indicates a pump problem such as a thrombosis (clot) in the pump.

   b. The use of pulse and blood pressure to assess stability can be unreliable in an LVAD patient, even if they are very stable.

6. VITALS:
   a. Pulse: Generally you will be unable to feel a pulse.

   b. Blood Pressure: You may or may not be able to obtain a BP. Standard readings are unreliable and may vary from attempt to attempt.

   c. Pulse Oximetry: Readings seem to be fairly accurate and consistent, according to data, despite the manufacturer stating that pulse oximetry often does not work.

   d. Quantitative Continuous Waveform Capnography: This should remain accurate as it relies on respiration, not pulse.

   e. Temperature: Infection and sepsis are common. Check temperature!

**NOTE:** LVAD patients can remain stable and experience a range of ECG rhythms that could be dangerous or fatal in another patient. Remember blood sugar and stroke assessment, particularly for an altered mental status.

D. Treating the LVAD Patient:

1. Generally, treatments for an LVAD patient will follow the current WVOEMS Protocols. However, there are a few special considerations to keep in mind. Do not let the LVAD distract you from treating the patient!

2. The best medical resource available to you for LVAD related problems is the patient's VAD coordinator. The patient will have a contact sheet for the VAD coordinator with them at all times. **Contact the VAD coordinator as soon as possible.**
3. If you are assisting patient to change batteries or power source, **never** remove both batteries at the same time. This will cause the LVAD pump to immediately stop.

4. Sepsis and stroke are leading causes of death for LVAD patients.

5. Treating ECG changes:

   a. Many LVAD patients already have an implanted defibrillator and/or a pacemaker in place.

   b. The continuous flow of the LVAD means changes in ECG rhythms, including atrial fibrillation, SVT, ventricular tachycardia, and even ventricular fibrillation may have minimal to no short-term effect on the cardiac output and stability. Treat ECG changes according to protocol.

   c. Use of external pacing or defibrillation is unchanged for LVAD patients.

   d. Use of ACLS education is unchanged for LVAD patients. Follow standard AHA and protocol guidelines, as appropriate.

6. LVAD patients are always on anticoagulant medications. Even minor appearing chest or abdominal trauma, such as a seatbelt mark, could be hiding a very serious injury.

7. LVAD manufacturers currently recommend against CPR, especially if there is any evidence the pump is still functioning. There currently are no published studies or published consensus statements regarding whether and under what circumstances to perform CPR on a deceased LVAD patient. LVAD devices are not all the same and, if at all possible, clinical decisions regarding LVADs should be made in consultation with the patient's VAD coordinator. The decision to perform CPR should be made based upon best clinical judgment of the provider in consultation with the patient's family and the VAD coordinators or Medical Command. In any event, CPR should be initiated only where:

   a. You have confirmed the pump has stopped (by listening for pump sounds) AND all trouble shooting efforts to restart it (connect wires, batteries, new control unit, etc.) have failed, AND;

   b. The patient is unconscious, unresponsive, and has no detectable signs of life (no pulse, no blood pressure, no pulse oximetry reading or wave form capnography reading, AND;
c. The patient does not have a valid DNR in place.

8. Patients should not be pronounced dead if LVAD continues to function, unless they have obvious factors of death such as decapitation, rigor mortis, or dependent lividity.

E. Transporting the LVAD Patient:

1. Patients without an LVAD problem should be transported to the closest appropriate hospital for their condition.

2. When in doubt, transport to the closest hospital to access more transport resources and support.

3. Always bring the patient's resource bag with you. It should have spare batteries, possibly a spare control unit, contact sheets for the VAD coordinator, and directions for equipment and system alarms.

4. Always bring spare batteries for the LVAD with the patient, even if it is not an LVAD problem. Fresh batteries generally last 3 - 5 hours. Dead batteries mean a dead patient.

5. If you have a long transport or expect that the patient may be away from home for more than 4 - 5 hours, then try and bring the patient's power base unit.

6. Use your patient and their family as a resource. They are experts about this device and can help you assist the patient.

Recommended Unit Resource: Print EMS Guide for Mechanical Circulatory Support and place in all ambulances (20 pages). This guide has excellent information and "trouble shooting" guidance for the five (5) LVAD devices that EMS providers may encounter. Access the resource guide at: http://www.mylvd.com/assets/
Cardiac Thrombolytic Therapy Screening:

Person filling out form: ____________________________________________

Patient Name: ____________________________________________       Age:_______

Duration of symptoms:_____/____hrs./mins.      Yes  No

1. S-T segment elevated or depressed at least 0.1 mv?   ___  ___
2. History of bleeding problems, i.e. nose, gums, etc?    ___  ___
3. History of bleeding ulcers?       ___  ___
4. History of bleeding hemorrhoids?      ___ ___
5. Any surgery in last 6 months?      ___  ___
6. Any dental procedures in last 6 months?     ___  ___
7. History of stroke (including family)?
8. History of sudden/temporary weakness/numbness of face or extremities, dizziness or unsteadiness?    ___ ___
9. History of difficulty with speech or visions?     ___ ___
10. History of headaches or mental status changes?    ___ ___
11. Any recent falls or injuries?       ___ ___
12. History of high blood pressure?      ___  ___
13. History of diabetes?        ___  ___
14. History of hemorrhagic retinopathy?      ___ ___
15. Pregnant?         ___ ___
16. Receiving oral anticoagulants?       ___ ___
17. CPR performed recently?       ___  ___
18. IM injections recently?       ___  ___
19. Known cardiac arrhythmias?      ___ ___
20. Liver dysfunctions?
**DIVERSION ALERT STATUS FORM**

*Diversion Alert Status Form:* To be completed by designated hospital representative and faxed to Medical Command immediately after phone notification.

<table>
<thead>
<tr>
<th>Date:</th>
<th>Hospital:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time Initiated:</td>
<td>Time Cancelled:</td>
</tr>
<tr>
<td>Charge Physician:</td>
<td>Charge Nurse:</td>
</tr>
</tbody>
</table>

**Representative Requesting Diversion:**

**Alert Status Requested and Criteria:** (i.e. Red Alert, Yellow Alert, Criteria 1-5)

<table>
<thead>
<tr>
<th>Medical Command Operator:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Patients in ED:</td>
</tr>
<tr>
<td>Number of Monitor Beds in ED:</td>
</tr>
<tr>
<td>Number of Monitor Beds In-House:</td>
</tr>
<tr>
<td>Number of Beds In-House:</td>
</tr>
</tbody>
</table>

**Signature of Designated Representative:**
### Pediatric Vital Signs

<table>
<thead>
<tr>
<th>Age</th>
<th>Heart Rate</th>
<th>Respiratory Rate</th>
<th>Minimum Systolic BP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infant (less than 1 year)</td>
<td>100 – 160</td>
<td>30 – 60</td>
<td>greater than 60</td>
</tr>
<tr>
<td>Toddler (1 to 2 years)</td>
<td>90 – 150</td>
<td>24 – 40</td>
<td>greater than 70</td>
</tr>
<tr>
<td>Preschooler (3 to 5 years)</td>
<td>80 – 140</td>
<td>22 – 34</td>
<td>greater than 75</td>
</tr>
<tr>
<td>School-aged child (6 to 10 years)</td>
<td>70 – 120</td>
<td>18 – 30</td>
<td>greater than 80</td>
</tr>
<tr>
<td>Adolescent (11 to 18 years)</td>
<td>60 – 100</td>
<td>12 – 16</td>
<td>greater than 90</td>
</tr>
</tbody>
</table>

### Pediatric Airway Management Supplies

<table>
<thead>
<tr>
<th>Weight (kg)</th>
<th>Laryngoscope Blade</th>
<th>ET Tube</th>
<th>ET Tube Length</th>
<th>Stylet</th>
<th>Suction Catheter</th>
</tr>
</thead>
<tbody>
<tr>
<td>Newborn 3-5 kg</td>
<td>0-1 straight</td>
<td>3.0-3.5 uncuffed</td>
<td>10-10.5</td>
<td>6 Fr</td>
<td>6-8 Fr</td>
</tr>
<tr>
<td>Infant 6-9 kg</td>
<td>1 straight</td>
<td>3.5 uncuffed</td>
<td>10-10.5</td>
<td>6 Fr</td>
<td>8 Fr</td>
</tr>
<tr>
<td>Toddler 10-11 kg</td>
<td>1 straight</td>
<td>4.0 uncuffed</td>
<td>11-12</td>
<td>6 Fr</td>
<td>8-10 Fr</td>
</tr>
<tr>
<td>Small Child 12-14 kg</td>
<td>2 straight</td>
<td>4.5 uncuffed</td>
<td>12.5-13.5</td>
<td>6 Fr</td>
<td>10 Fr</td>
</tr>
<tr>
<td>Child 15-18 kg</td>
<td>2 straight or curved</td>
<td>5.0 uncuffed</td>
<td>14-15</td>
<td>6 Fr</td>
<td>10 Fr</td>
</tr>
<tr>
<td>Child 19-22 kg</td>
<td>2 straight or curved</td>
<td>5.5 uncuffed</td>
<td>15.5-16.5</td>
<td>14 Fr</td>
<td>10 Fr</td>
</tr>
<tr>
<td>Large Child 24-30 kg</td>
<td>2-3 straight or curved</td>
<td>6.0 cuffed</td>
<td>17-18</td>
<td>14 Fr</td>
<td>10 Fr</td>
</tr>
<tr>
<td>“Adult” greater than or equal to 32 kg</td>
<td>3 straight or curved</td>
<td>6.5 cuffed</td>
<td>18.5-19.5</td>
<td>14 Fr</td>
<td>12 Fr</td>
</tr>
</tbody>
</table>
Wong-Baker FACES Pain Rating Scale

Explain to the person that each face is for a person who feels happy because he has no pain (hurt) or sad because he has some or a lot of pain. Face 0 is very happy because he doesn’t hurt at all. Face 1 hurts just a little bit. Face 2 hurts a little more. Face 3 hurts even more. Face 4 hurts a whole lot. Face 5 hurts as much as you can imagine, although you don’t have to be crying to feel this bad. Ask the person to choose the face that best describes how he is feeling.

Rating scale is recommended for persons age 3 years and older.
ENAME
A checklist for first tasks on scene of a motor vehicle collision.
- Environmental hazards
- Number of patients
- Additional resources
- Mechanism of injury
- Extrication?

PENMAN
A different checklist for first tasks at an MVC.
- Personal Protective Equipment
- Equipment needed
- Number of injured
- Mechanism of injury
- Additional resources needed
- Need for immobilization?

MI ST
A checklist for handover of a trauma patient.
- Mechanism of injury - describe it
- Injuries - describe them
- Signs - vital signs, abnormal s/s
- Treatment - what have you done?

CHATT
Elements of a Patient Contact/Care Report or Patient Report Form
- Chief complaint
- History - recent & relevant long term
- Assessment - your conclusions
- Treatment - include patient reactions
- Transport - note changes en route

SOAP
This is the general order for treating a patient.
- Subjective information (What is the patient telling you?)
- Objective information (What are your observations and tools telling you?)
- Assessment of the patient (What do you think is happening?)
- Plan of action (What are you going to do about it?)

CHEATED
This is a summary of a patient contact, from start to finish.
- Chief Complaint
- History
- Examination
- Assessment
- Treatment
- Evaluation (Did the treatment help?)
- Disposition (What was the final outcome?)
OPQRST
*Used to assess PAIN.*

- **Onset** (this event)
- **Provoke, Palpation**
- **Quality**
- **Radiates** (Does it spread out?)
- **Severity**
- **Time** (history)

SAMPLE
*SAMPLE is the acronym covering the details we need to get about any patient.*

- **Signs & Symptoms**
- **Allergies**
- **Medications**
- **Past pertinent history**
- **Last oral intake, liquid & solid**
- **Events leading to the incident**

AVPU
*This is the mnemonic to establish level of responsiveness.*

- **Alert**
- **Verbal** (Instructions are mostly followed. Answers are delayed or inappropriate.)
- **Pain** (Sternal rub. Thumb web pinch.)
- **Unresponsive**

PERRLA
*I can't believe I never included this list for evaluating the eyes during a field exam.*

- **Pupils are**
- **Equal,**
- **Round, and**
- **Reactive to**
- **Light**
- **Accomodation**

START & RPM
*START is an acronym for a copyrighted system for triage. RPM is the list of specific actions taken in this system.*

- **Simple**
- **Triage**
- **And**
- **Rapid**
- **Transport and**
- **Respirations**
- **Perfusion**
- **Mentation**

SLUDGE
*These are the symptoms of excessive stimulation of body functions due to organophosphate poisoning.*

- **Salivation** (Drool)
- **Lacrimation** (Tears)
- **Urination**
- **Defecation**
- **Gastric juices** (Heartburn)
- **Emesis** (Vomiting)
## GLASGOW COMA SCALE

<table>
<thead>
<tr>
<th>Response</th>
<th>Scale</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Eye Opening Response</strong></td>
<td>Eyes open spontaneously</td>
<td>4 Points</td>
</tr>
<tr>
<td></td>
<td>Eyes open to verbal command, speech, or shout</td>
<td>3 Points</td>
</tr>
<tr>
<td></td>
<td>Eyes open to pain (not applied to face)</td>
<td>2 Points</td>
</tr>
<tr>
<td></td>
<td>No eye opening</td>
<td>1 Point</td>
</tr>
<tr>
<td><strong>Verbal Response</strong></td>
<td>Oriented</td>
<td>5 Points</td>
</tr>
<tr>
<td></td>
<td>Confused conversation, but able to answer questions</td>
<td>4 Points</td>
</tr>
<tr>
<td></td>
<td>Inappropriate responses, words discernible</td>
<td>3 Points</td>
</tr>
<tr>
<td></td>
<td>Incomprehensible sounds or speech</td>
<td>2 Points</td>
</tr>
<tr>
<td></td>
<td>No verbal response</td>
<td>1 Point</td>
</tr>
<tr>
<td><strong>Motor Response</strong></td>
<td>Obey commands for movement</td>
<td>6 Points</td>
</tr>
<tr>
<td></td>
<td>Purposeful movement to painful stimulus</td>
<td>5 Points</td>
</tr>
<tr>
<td></td>
<td>Withdraws from pain</td>
<td>4 Points</td>
</tr>
<tr>
<td></td>
<td>Abnormal (spastic) flexion, decorticate posture</td>
<td>3 Points</td>
</tr>
<tr>
<td></td>
<td>Extensor (rigid) response, decerebrate posture</td>
<td>2 Points</td>
</tr>
<tr>
<td></td>
<td>No motor response</td>
<td>1 Point</td>
</tr>
</tbody>
</table>

*Minor Brain Injury = 13-15 points; Moderate Brain Injury = 9-12 points; Severe Brain Injury = 3-8 points*
<table>
<thead>
<tr>
<th>ABBREVIATION</th>
<th>MEANING</th>
</tr>
</thead>
<tbody>
<tr>
<td>ā</td>
<td>before</td>
</tr>
<tr>
<td>Ab</td>
<td>abortion</td>
</tr>
<tr>
<td>abd</td>
<td>abdomen</td>
</tr>
<tr>
<td>adm</td>
<td>admission</td>
</tr>
<tr>
<td>AED</td>
<td>automatic external defibrillator</td>
</tr>
<tr>
<td>AIDS</td>
<td>acquired immune deficiency syndrome</td>
</tr>
<tr>
<td>AKA</td>
<td>above the knee amputation</td>
</tr>
<tr>
<td>ALOC</td>
<td>altered level of consciousness</td>
</tr>
<tr>
<td>ALS</td>
<td>advanced life support</td>
</tr>
<tr>
<td>am</td>
<td>morning</td>
</tr>
<tr>
<td>AMA</td>
<td>against medical advice</td>
</tr>
<tr>
<td>Amb</td>
<td>ambulation/ambulance</td>
</tr>
<tr>
<td>amt</td>
<td>amount</td>
</tr>
<tr>
<td>ant</td>
<td>anterior</td>
</tr>
<tr>
<td>a/o x3</td>
<td>alert and oriented to person, place, and time</td>
</tr>
<tr>
<td>approx</td>
<td>approximately</td>
</tr>
<tr>
<td>ASC</td>
<td>Approved Stroke Center</td>
</tr>
<tr>
<td>appt</td>
<td>appointment</td>
</tr>
<tr>
<td>ARDS</td>
<td>adult respiratory distress syndrome</td>
</tr>
<tr>
<td>ASA</td>
<td>aspirin</td>
</tr>
<tr>
<td>ASAP</td>
<td>as soon as possible</td>
</tr>
<tr>
<td>ASHD</td>
<td>atherosclerotic heart disease</td>
</tr>
<tr>
<td>BCP</td>
<td>birth control pills</td>
</tr>
<tr>
<td>BIB</td>
<td>brought in by</td>
</tr>
<tr>
<td>BKA</td>
<td>below the knee amputation</td>
</tr>
<tr>
<td>BLS</td>
<td>basic life support</td>
</tr>
<tr>
<td>BM</td>
<td>bowel movement</td>
</tr>
<tr>
<td>BOA</td>
<td>born out of asepsis</td>
</tr>
<tr>
<td>BOW</td>
<td>bag of waters</td>
</tr>
<tr>
<td>BP</td>
<td>blood pressure</td>
</tr>
<tr>
<td>BS</td>
<td>breath sounds</td>
</tr>
<tr>
<td>BSA</td>
<td>body surface area</td>
</tr>
<tr>
<td>ABBREVIATION</td>
<td>MEANING</td>
</tr>
<tr>
<td>--------------</td>
<td>----------------------------------------------</td>
</tr>
<tr>
<td>c</td>
<td>with</td>
</tr>
<tr>
<td>C</td>
<td>centigrade</td>
</tr>
<tr>
<td>CA</td>
<td>cancer</td>
</tr>
<tr>
<td>CAD</td>
<td>coronary artery disease</td>
</tr>
<tr>
<td>cc</td>
<td>cubic centimeter</td>
</tr>
<tr>
<td>CC or c/c</td>
<td>chief complaint</td>
</tr>
<tr>
<td>CHF</td>
<td>congestive heart failure</td>
</tr>
<tr>
<td>cm</td>
<td>centimeter</td>
</tr>
<tr>
<td>C/O</td>
<td>complains of</td>
</tr>
<tr>
<td>CO2</td>
<td>carbon dioxide</td>
</tr>
<tr>
<td>COA</td>
<td>condition on arrival</td>
</tr>
<tr>
<td>COPD</td>
<td>chronic obstructive pulmonary disease</td>
</tr>
<tr>
<td>CP</td>
<td>chest pain</td>
</tr>
<tr>
<td>CPAP</td>
<td>continuous positive airway pressure</td>
</tr>
<tr>
<td>CPR</td>
<td>cardiopulmonary resuscitation</td>
</tr>
<tr>
<td>CRF</td>
<td>chronic renal failure</td>
</tr>
<tr>
<td>CSF</td>
<td>cerebrospinal fluid</td>
</tr>
<tr>
<td>CSM</td>
<td>circulation, sensation, movement</td>
</tr>
<tr>
<td>CVA</td>
<td>cerebral vascular accident</td>
</tr>
<tr>
<td>CXR</td>
<td>chest x-ray</td>
</tr>
<tr>
<td>D&amp;C</td>
<td>dilation and curettage</td>
</tr>
<tr>
<td>dc</td>
<td>discharge/discontinue</td>
</tr>
<tr>
<td>DM</td>
<td>diabetes mellitus</td>
</tr>
<tr>
<td>DNR</td>
<td>do not resuscitate</td>
</tr>
<tr>
<td>DOA</td>
<td>dead on arrival</td>
</tr>
<tr>
<td>DOB</td>
<td>date of birth</td>
</tr>
<tr>
<td>DOE</td>
<td>dyspnea on exertion</td>
</tr>
<tr>
<td>DT’s</td>
<td>delirium tremors</td>
</tr>
<tr>
<td>DVT</td>
<td>deep vein thrombosis</td>
</tr>
<tr>
<td>DX</td>
<td>diagnosis</td>
</tr>
<tr>
<td>EBL</td>
<td>estimated blood loss</td>
</tr>
<tr>
<td>ECG</td>
<td>electrocardiogram</td>
</tr>
<tr>
<td>ED/ER</td>
<td>emergency dept. / emergency room</td>
</tr>
<tr>
<td>EDAP</td>
<td>emergency dept. approved for pediatrics</td>
</tr>
</tbody>
</table>
## Approved Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS</td>
<td>emergency medical services</td>
</tr>
<tr>
<td>EMT</td>
<td>emergency medical technician</td>
</tr>
<tr>
<td>EMT-P</td>
<td>emergency medical technician-paramedic</td>
</tr>
<tr>
<td>ET</td>
<td>endotracheal</td>
</tr>
<tr>
<td>ETA</td>
<td>estimated time of arrival</td>
</tr>
<tr>
<td>ETOH</td>
<td>ethanol (alcohol)</td>
</tr>
<tr>
<td>FB</td>
<td>foreign body</td>
</tr>
<tr>
<td>f/u</td>
<td>follow up</td>
</tr>
<tr>
<td>fx</td>
<td>fracture</td>
</tr>
<tr>
<td>G</td>
<td>gravida</td>
</tr>
<tr>
<td>GB</td>
<td>gallbladder</td>
</tr>
<tr>
<td>GI</td>
<td>gastrointestinal</td>
</tr>
<tr>
<td>gm</td>
<td>gram</td>
</tr>
<tr>
<td>GSW</td>
<td>gunshot wound</td>
</tr>
<tr>
<td>gtt</td>
<td>drop</td>
</tr>
<tr>
<td>GU</td>
<td>genitourinary</td>
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<tr>
<td>HMO</td>
<td>health maintenance organization</td>
</tr>
<tr>
<td>hosp</td>
<td>hospital</td>
</tr>
<tr>
<td>hr(s)</td>
<td>hour(s)</td>
</tr>
<tr>
<td>hs</td>
<td>at night</td>
</tr>
<tr>
<td>ht</td>
<td>height</td>
</tr>
<tr>
<td>HTN</td>
<td>hypertension</td>
</tr>
<tr>
<td>Hx</td>
<td>history</td>
</tr>
<tr>
<td>ICU</td>
<td>intensive care unit</td>
</tr>
<tr>
<td>IUD</td>
<td>intrauterine device</td>
</tr>
<tr>
<td>IUP</td>
<td>intrauterine pregnancy</td>
</tr>
<tr>
<td>IV</td>
<td>intravenous</td>
</tr>
<tr>
<td>IVP</td>
<td>Intravenous push</td>
</tr>
<tr>
<td>JVD</td>
<td>jugular vein distention</td>
</tr>
<tr>
<td>KCL</td>
<td>potassium chloride</td>
</tr>
<tr>
<td>kg</td>
<td>kilogram</td>
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## Approved Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>KO</td>
<td>Knocked out (loss of consciousness)</td>
</tr>
<tr>
<td>KVO</td>
<td>Keep vein open</td>
</tr>
<tr>
<td>L</td>
<td>Liter</td>
</tr>
<tr>
<td>lab</td>
<td>Laboratory</td>
</tr>
<tr>
<td>lac</td>
<td>Laceration</td>
</tr>
<tr>
<td>lb</td>
<td>Pound</td>
</tr>
<tr>
<td>LLE</td>
<td>Left lower extremity</td>
</tr>
<tr>
<td>LLL</td>
<td>Left lower lobe (lung)</td>
</tr>
<tr>
<td>LLQ</td>
<td>Left lower quadrant (abdomen)</td>
</tr>
<tr>
<td>LMP</td>
<td>Last menstrual period</td>
</tr>
<tr>
<td>LOC</td>
<td>Level of consciousness/loss of consciousness</td>
</tr>
<tr>
<td>LUE</td>
<td>Left upper extremity</td>
</tr>
<tr>
<td>LUL</td>
<td>Left upper lobe (lung)</td>
</tr>
<tr>
<td>LUQ</td>
<td>Left upper quadrant</td>
</tr>
<tr>
<td>MAR</td>
<td>Most accessible receiving facility</td>
</tr>
<tr>
<td>max</td>
<td>Maximum</td>
</tr>
<tr>
<td>MCL</td>
<td>Mid clavicular line</td>
</tr>
<tr>
<td>MD/PMD</td>
<td>Medical doctor/private medical doctor</td>
</tr>
<tr>
<td>mEq</td>
<td>Milliequivalent</td>
</tr>
<tr>
<td>mg</td>
<td>Milligram</td>
</tr>
<tr>
<td>MI</td>
<td>Myocardial infarction</td>
</tr>
<tr>
<td>MICN</td>
<td>Mobile intensive care nurse</td>
</tr>
<tr>
<td>min</td>
<td>Minutes/minimum</td>
</tr>
<tr>
<td>ml</td>
<td>Milliliter</td>
</tr>
<tr>
<td>MS</td>
<td>Multiple sclerosis/morphine sulfate</td>
</tr>
<tr>
<td>MVA</td>
<td>Motor vehicle accident</td>
</tr>
<tr>
<td>NA</td>
<td>Not applicable/not available</td>
</tr>
<tr>
<td>NAD</td>
<td>No apparent distress</td>
</tr>
<tr>
<td>narc</td>
<td>Narcotic</td>
</tr>
<tr>
<td>NB</td>
<td>Newborn</td>
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<tr>
<td>neg</td>
<td>Negative</td>
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## Approved Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>NKA</td>
<td>no known allergies</td>
</tr>
<tr>
<td>NP</td>
<td>nurse practitioner</td>
</tr>
<tr>
<td>npo</td>
<td>nothing per mouth</td>
</tr>
<tr>
<td>NSR</td>
<td>normal sinus rhythm</td>
</tr>
<tr>
<td>NTG</td>
<td>nitroglycerin</td>
</tr>
<tr>
<td>nv</td>
<td>nausea/vomiting</td>
</tr>
<tr>
<td>n/v/d</td>
<td>nausea/vomiting/diarrhea</td>
</tr>
<tr>
<td>O2</td>
<td>oxygen</td>
</tr>
<tr>
<td>O2 sat</td>
<td>oxygen saturation</td>
</tr>
<tr>
<td>OB/GYN</td>
<td>obstetrical/gynecological</td>
</tr>
<tr>
<td>OD</td>
<td>overdose/right eye</td>
</tr>
<tr>
<td>OS</td>
<td>left eye</td>
</tr>
<tr>
<td>OU</td>
<td>both eyes</td>
</tr>
<tr>
<td>p̄</td>
<td>after</td>
</tr>
<tr>
<td>P</td>
<td>para</td>
</tr>
<tr>
<td>PE</td>
<td>physical exam/pedal edema/pulmonary embolus</td>
</tr>
<tr>
<td>Peds</td>
<td>pediatric/pedestrians</td>
</tr>
<tr>
<td>perf</td>
<td>perforation</td>
</tr>
<tr>
<td>PERL</td>
<td>pupils equal, react to light</td>
</tr>
<tr>
<td>PIH</td>
<td>pregnancy induced hypertension</td>
</tr>
<tr>
<td>pm</td>
<td>evening</td>
</tr>
<tr>
<td>PMH</td>
<td>past medical history</td>
</tr>
<tr>
<td>po</td>
<td>by mouth</td>
</tr>
<tr>
<td>post</td>
<td>posterior/after</td>
</tr>
<tr>
<td>PPD</td>
<td>purified protein derivative (TB skin test)</td>
</tr>
<tr>
<td>pr</td>
<td>per rectum</td>
</tr>
<tr>
<td>prn</td>
<td>as needed</td>
</tr>
<tr>
<td>Psych</td>
<td>psychiatric</td>
</tr>
<tr>
<td>pt</td>
<td>patient</td>
</tr>
<tr>
<td>PTA</td>
<td>prior to arrival</td>
</tr>
<tr>
<td>PVC</td>
<td>premature ventricular contraction</td>
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<tr>
<td>ABBREVIATION</td>
<td>MEANING</td>
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<tr>
<td>--------------</td>
<td>--------------------------------</td>
</tr>
<tr>
<td>q</td>
<td>every</td>
</tr>
<tr>
<td>rehab</td>
<td>rehabilitation</td>
</tr>
<tr>
<td>RLE</td>
<td>right lower extremity</td>
</tr>
<tr>
<td>RLL</td>
<td>right lower lobe (lung)</td>
</tr>
<tr>
<td>RLQ</td>
<td>right lower quadrant (abdomen)</td>
</tr>
<tr>
<td>RML</td>
<td>right middle lobe (lung)</td>
</tr>
<tr>
<td>RN</td>
<td>registered nurse</td>
</tr>
<tr>
<td>r/o</td>
<td>rule out</td>
</tr>
<tr>
<td>RUE</td>
<td>right upper extremity</td>
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<tr>
<td>RUL</td>
<td>right upper lobe (lung)</td>
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<tr>
<td>RUQ</td>
<td>right upper quadrant (abdomen)</td>
</tr>
<tr>
<td>Rx</td>
<td>prescription</td>
</tr>
<tr>
<td>❄</td>
<td>without</td>
</tr>
<tr>
<td>SC</td>
<td>specialty center</td>
</tr>
<tr>
<td>sec</td>
<td>second</td>
</tr>
<tr>
<td>SIDS</td>
<td>sudden infant death syndrome</td>
</tr>
<tr>
<td>SL</td>
<td>saline lock/sublingual</td>
</tr>
<tr>
<td>SOB</td>
<td>shortness of breath</td>
</tr>
<tr>
<td>sq</td>
<td>square</td>
</tr>
<tr>
<td>SQ</td>
<td>subcutaneous</td>
</tr>
<tr>
<td>SRC</td>
<td>STEMI Receiving Center</td>
</tr>
<tr>
<td>TB</td>
<td>tuberculosis</td>
</tr>
<tr>
<td>TBC</td>
<td>total body check</td>
</tr>
<tr>
<td>Tbsp</td>
<td>tablespoon</td>
</tr>
<tr>
<td>TIA</td>
<td>transient ischemic attack</td>
</tr>
<tr>
<td>TKO</td>
<td>to keep open (IV rate)</td>
</tr>
<tr>
<td>TK</td>
<td>tourniquet</td>
</tr>
<tr>
<td>tsp</td>
<td>teaspoon</td>
</tr>
<tr>
<td>TV</td>
<td>tidal volume</td>
</tr>
<tr>
<td>UTI</td>
<td>urinary tract infection</td>
</tr>
<tr>
<td>vs</td>
<td>versus</td>
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# APPROVED ABBREVIATIONS

<table>
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<tr>
<th>ABBREVIATION</th>
<th>MEANING</th>
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<tbody>
<tr>
<td>VS</td>
<td>vital signs</td>
</tr>
<tr>
<td>wk</td>
<td>weak</td>
</tr>
<tr>
<td>WNL</td>
<td>within normal limits</td>
</tr>
<tr>
<td>wt</td>
<td>weight</td>
</tr>
<tr>
<td>y/o</td>
<td>year old</td>
</tr>
<tr>
<td>yr</td>
<td>year</td>
</tr>
<tr>
<td>@</td>
<td>at</td>
</tr>
<tr>
<td>↑</td>
<td>increase/positive</td>
</tr>
<tr>
<td>↓</td>
<td>decrease/negative</td>
</tr>
<tr>
<td>%</td>
<td>percent</td>
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<tr>
<td>2°</td>
<td>secondary to/ second degree</td>
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<tr>
<td>Δ</td>
<td>change</td>
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<tr>
<td>=</td>
<td>equal</td>
</tr>
<tr>
<td>♀</td>
<td>female</td>
</tr>
<tr>
<td>♂</td>
<td>male</td>
</tr>
<tr>
<td>#</td>
<td>number</td>
</tr>
<tr>
<td>&gt;</td>
<td>greater than</td>
</tr>
<tr>
<td>&lt;</td>
<td>less than</td>
</tr>
<tr>
<td>+</td>
<td>plus/positive</td>
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<tr>
<td>-</td>
<td>minus/negative</td>
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</table>
# CINCINNATI PREHOSPITAL STROKE SCALE

<table>
<thead>
<tr>
<th>SIGN OF STROKE</th>
<th>PATIENT ACTIVITY</th>
<th>INTERPRETATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Facial Droop</td>
<td>Have the patient look up at you, smile, and show his teeth</td>
<td>Normal: Symmetry to both sides. Abnormal: One side of the face droops or does not move symmetrically.</td>
</tr>
<tr>
<td>Arm Drift</td>
<td>Have patient lift arms up and hold them out with eyes closed for 10 seconds</td>
<td>Normal: Symmetrical movement in both arms. Abnormal: One arm drifts down or asymmetrical movement of the arms.</td>
</tr>
<tr>
<td>Abnormal Speech</td>
<td>Have the patient say, “You can't teach an old dog new tricks”</td>
<td>Normal: The correct words are used and no slurring of words is noted. Abnormal: The words are slurred, the wrong words are used, the patient is aphasic.</td>
</tr>
</tbody>
</table>
Report of EMS Patient Care Without Telecommunications

This report is for the purpose of documenting to the Medical Director of the Office of EMS the circumstances surrounding the administration of drugs or fluids or the application of advanced life support techniques to a patient or patients without direct voice contact with a medical command physician or designee or written order of a medical command physician or designee in accordance with Section 15, Article 4C, Chapter 16 of the Code of West Virginia as amended.

Date of Incident:____________________

Pre-hospital Care Record Form Number (attach copy):____________________________________

Patient Name(s):__________________________________________________________________

_______________________________________________________________________________

EMS services provided (use additional sheets if necessary):______________________________

_______________________________________________________________________________

Justification for providing services (radio failure, multiple patients, etc.- use additional sheets if necessary):

_______________________________________________________________________________

_______________________________________________________________________________

EMS Agency:________________________   County:____________________

Person reporting incident:_________________________ (Last) ___________ (First) ___________ (MI) ______

EMSP Number:_________________________ Date of Expiration:_________________________

Signature:_________________________ Date:________________________

Return to:
State EMS Medical Director
Office of EMS
350 Capitol Street, Room 425
Charleston, WV 25301-3714

EMS Without Telecommunications
1-01-2015